

RESPONSIBILITY FOR RATES
REGULATION AND SPECIAL CONTROL
OF ANTI-COMPETITIVE PRACTICES
IN POSTAL SERVICES, NETWORK
ACCESS ACCOUNTING

Parcel price comparison

for Germany and Europe
December 2025



Bundesnetzagentur

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1 Introduction

The parcel market in Germany continues to gain momentum while the letters market is characterised by a slow but steady decline in mail volume. Between 2023 and 2024f¹ the total volume of parcels in Germany rose from 4.36bn to 4.52bn² items. Revenue amounted to €19.19bn in 2023 in the parcel market as a whole (domestic and international parcels) and increased to €20.56bn in 2024f.³⁴ The letters market is characterised by a lack of nationwide end-to-end competition. By contrast, six large market participants with their own network infrastructure are active in the parcel market. Together these companies handle around 98% of domestic and cross-border parcels.⁵ What both markets have in common is that the market for individual items, ie parcels from private customers to private customers or businesses (C2X - consumer to consumer/business), only accounts for a small share of the overall market. Individual items comprise 6% of the parcel market's revenue and 5% of the parcel market's volume⁶ (5% of the letters market's volume).⁷

A national comparison of parcel prices for domestic parcels is appropriate due to the distribution of revenue shares between the participants active in the national parcel market. An international comparison was also conducted of the domestic products of 30 foreign universal service providers that are comparable to DHL's domestic products.

The parcel price comparison conducted by the Bundesnetzagentur serves as a source of information. It should also enable the classification of the domestic parcel prices charged by market participants operating nationwide and provide an opportunity for the assessment of prices by international comparison.

It is not possible to conduct an analysis of parcel prices for business customers (B2X - business to consumer/business) at this point in time as the information about specially negotiated prices required to do so is not publicly available.

2 National parcel price comparison

2.1 Methodology

This national comparison looks at the prices for domestic parcels. The data used for the comparison has been taken from the respective online publications of the companies included in the analysis.

To compare the parcel prices for national ("domestic") parcels, the prices of the largest parcel service providers operating on the German market as a standard service were compared with each other. All companies included in the comparison offer domestic transport of C2X parcels as standard. The companies in question are DHL, DPD Deutschland GmbH (DPD), General Logistics Systems Germany GmbH & Co. OHG (GLS) and

¹ The 2024 data are forecast figures.

² See Bundesnetzagentur (2025) "Parcels Market Report 2024", Figure 1, page 6.

³ The 2024 data are forecast figures.

⁴ See Bundesnetzagentur (2025) "Parcels Market Report 2024", Figure 1, page 6.

⁵ See Bundesnetzagentur (2025) "Parcels Market Report 2024", page 11.

⁶ See Bundesnetzagentur (2025) "Parcels Market Report 2024", page 9.

⁷ See Bundesnetzagentur (2025) "Letters Market Report 2024", Figure 8, page 17.

Hermes Germany GmbH (Hermes). Other companies such as United Parcel Service Deutschland S.á.r.l. & Co. OHG (UPS) convey mainly B2X parcels and offer primarily courier and express services as standard services. For this reason they were not included in the analysis. The same applies to Amazon Deutschland Transport GmbH.

The comparison of domestic parcel prices was carried out on the basis of the nominal price as there was no need to adjust prices for inflation for the analysis within Germany. DHL offers universal services. For this reason, DHL parcels that are part of the universal service are exempt from VAT under section 4 para 11b of the Value Added Tax (VAT) Act (UStG).⁸ These include DHL parcels weighing up to 20 kg. The VAT exemption applies to the provision of universal services and is not directly linked to the weight of parcels up to 20 kg. The other parcel service providers are thus obliged to pay VAT on all parcel items. Both the gross prices (ie including VAT) and net prices are shown. Gross prices ensure the comparability of end-customer prices.

Furthermore, a comparison is made for all products based on the type of franking used (retail outlet/parcel shop or online franking).

In principle, all the C2X products provided by the companies included in the analysis (DHL, DPD, GLS, Hermes) as a standard shipping service were used for the comparisons. Express shipping, on the other hand, was not included. The shipping of bulky goods or goods with other formats (eg roll-shaped items) has not been included in the analysis either. The same applies to cash on delivery. This means that the analysis focuses primarily on the products that are part of the universal service provided by DHL.

For all the products covered, both prices for franking (ie the creation of a parcel label) at a retail outlet or parcel shop and online prices were taken into account. This ensures the products that are available exclusively with online franking, such as DHL's 2 kg *Paket* product, were also taken into account. As all companies give customers the option of online franking, for which there is also demand, it is necessary to take the prices of online franking into account.

In addition, only the prices for doorstep delivery of parcels were included in the comparison for all the products included in the analysis. In principle, it is also possible to deliver parcels to a retail outlet or parcel shop. However, not all of the companies under review offer this delivery option for both types of franking. Hermes, for instance, only offers delivery to a parcel shop if the customer has opted for online franking in advance. DPD clearly indicates that only online prices are available for parcels delivered to a parcel shop.

All products used in the comparison are also expected to have comparable features such as liability and tracking and tracing. For this reason, the DHL products *Päckchen S* and *Päckchen M* are not included in the following comparisons. Neither product features liability or tracking and tracing.

DHL's products are shown by way of example in the figure below. The products *Päckchen S* and *Päckchen M* are included for the sake of completeness. Annex 1 contains a complete list of the products offered by all four

⁸ In accordance with section 16 of the German Postal Act (PostG) the conveyance of addressed parcels whose individual weight does not exceed 20 kg and whose dimensions do not exceed those laid down in the Universal Postal Convention and its Detailed Regulations are designated as universal service.

companies with their respective features (weight, maximum dimensions, girth, delivery speed, tracking and tracing, and liability).⁹

DHL: Domestic parcel products 2025											
Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	2025 Gross prices		2025 Gross prices	
		Length x width x height	Longest + shortest side					Doorstep delivery	Delivery to a retail outlet or parcel shop	Online franking	incl. VAT
				Length + 2 x width + 2 x height						Doorstep delivery	Delivery to a retail outlet or parcel shop
Päckchen S	up to 2 kg	35 x 25 x 10 cm	–	–	1-2 working days	–	–	€4.19	€4.19	€4.19	–
Päckchen M	up to 2 kg	60 x 30 x 15 cm	–	–	1-2 working days	–	–	€5.19	€5.19	€5.19	–
Paket 2 kg	up to 2 kg	60 x 30 x 15 cm	–	–	1-2 working days	yes	€500.00	–	–	€6.19	–
Paket 5 kg	up to 5 kg	120 x 60 x 60 cm	–	max. 300 cm	1-2 working days	yes	€500.00	€7.69	€7.69	€7.69	–
Paket 10 kg	up to 10 kg	120 x 60 x 60 cm	–	max. 300 cm	1-2 working days	yes	€500.00	€10.49	€10.49	€10.49	–
Paket 20 kg	up to 20 kg	120 x 60 x 60 cm	–	max. 300 cm	1-2 working days	yes	€500.00	€18.99	€18.99	€18.99	–
Paket 31.5 kg	up to 31.5 kg	120 x 60 x 60 cm	–	–	1-2 working days	yes	€500.00	€23.99	€23.99	€23.99	yes

Figure 1: DHL products in 2025

The products subject to comparison were identified based on the product range shown by the respective companies. The products used for the comparison are defined differently by the companies included in the analysis. At DHL, products are mainly differentiated according to weight. Although the respective parcel must have certain dimensions (eg L x W x H), it is the specified weight that is above all the limiting factor. By contrast, the products of DPD, GLS and Hermes are primarily determined by individually specified maximum dimensions. Here it is the sum of the longest and shortest side, or the girth, that are of particular relevance. Though all three companies also indicate a maximum weight per product, the given product at each company has the same maximum weight limit. The weight should thus generally not play a role in the question of which product category a particular parcel falls into. Due to these diverging product classifications, it is not possible to draw a direct comparison between the products of DHL and the products of the other companies.

The classification of the companies' products is based primarily on the size of the parcel (sum of the longest and shortest side). Though DHL does not specify a maximum for the sum of the longest and shortest side, the respective sum of the longest and shortest side for each product can be derived from DHL's listed maximum possible parcel dimensions (length x width x height),

To conduct the comparison, products were first broken down into five groups: "Parcels up to 35 cm", "Parcels > 35 up to 50 cm", "Parcels > 50 up to 70 cm", "Parcels > 70 up to 90 cm" and "Parcels > 90 cm". The product groups are based on the maximum values indicated by the companies DHL, DPD and Hermes for the sum of the longest and shortest side. In the next step the respective products of all the companies in the comparison were assigned to these five product groups. This results in some DHL products in particular being found in several of the five product groups. It needs to be examined more closely in each individual case which products can ultimately be compared with each other. This case-by-case analysis is reflected in the graphical representation of the comparisons. Within the comparison effort is made to ensure, where possible, that all companies are represented with one product in each product group.

⁹ The girth is calculated as the length of the parcel + 2 x width + 2 x height.

The other product features such as delivery speed do not play a crucial role in the national comparison; generally speaking there are no significant differences between the companies. The features of the products used for comparative purposes can be found in the overview in Annex 1.

The individual comparisons with the corresponding products are shown below.

2.2 Conducting the comparison

The products assigned to each of the above-mentioned product groups are listed first and the prices are then compared in the next step. The prices for each product group are compared separately based on the type of franking (retail outlet/parcel shop or online). According to information in the FAQs on the company website, DPD only accepts online payment for its products. Any special features of a product are explicitly provided.

2.2.1 Product group 1: parcels up to 35 cm

Product group 1 includes all products whose sum of the longest side and shortest side is 35 cm or less.

The following table shows all the products that are assigned to product group 1 based on this criterion, indicating their respective features:

Product group 1: parcels up to 35 cm

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability
			Length x width x height	Longest + shortest side				
DHL	Paket 2 kg	up to 2 kg	60 x 30 x 15 cm	75 cm*		1-2 working days	yes	€500.00
DPD	XS	max. 20 kg		up to 35 cm	max. 250 cm	1-2 days	yes	up to €520
GLS	XS	max. 40 kg	200 x 80 x 60 cm	max. 35 cm		1 day (Mon-Fri)	yes	up to €750
Hermes	Small packet	max. 25 kg		max. 37 cm		approx. 1-2 working days	yes	€50.00

*derived value

Figure 2: Products in product group 1 (parcels up to 35 cm)

DHL's 2 kg *Paket* product has a derived value of 75 cm for the sum of the longest and shortest side. This means that 2 kg *Paket* actually exceeds the upper limit of 35 cm set for this product group. The product has nevertheless been included in this product group because the actual dimensions of some of the parcels that fall into this product category do not exceed 35 cm. In these cases the 2 kg *Paket* product is comparable with the products of the other companies (eg parcels up to 20 x 20 x 15 cm). DHL's *Päckchen S* product was still included in the product group in the parcel price comparison conducted in 2020 as it meets the size specifications. Because *Päckchen S* does not include liability or tracking and tracing, it has not been included in the parcel price comparison since 2021. It is not considered to be comparable with the other products.

At 37 cm, Hermes' *Päckchen* product exceeds the upper limit to such a minimal extent that it is comparable with the other companies' products. In addition, this product includes both liability and tracking and tracing. The other corresponding features are also comparable with each other for all the products under review.

For franking at a retail outlet or parcel shop, both the net and gross prices of the products used in the comparison are as shown in the figure below.

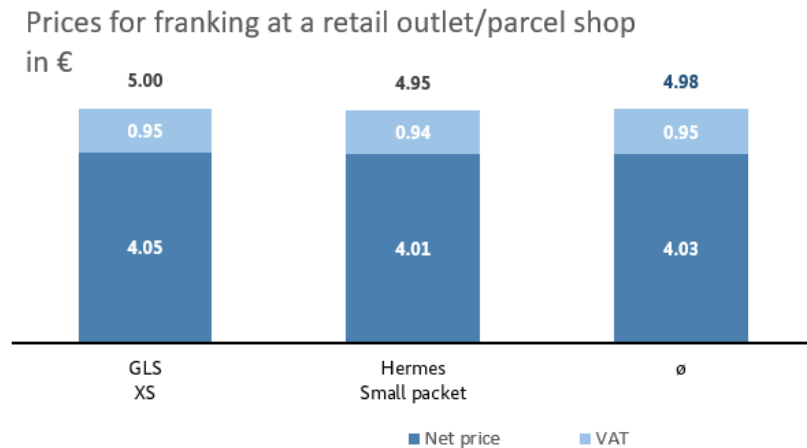


Figure 3: Prices for franking at a retail outlet/parcel shop (parcels up to 35 cm)

DHL's product *2 kg Paket* is only available with online franking, which is why this product is not included in the comparison above even though it actually belongs to the product group. DPD does not indicate a price for franking at a parcel shop for its XS product, meaning this product could not be taken into account in the comparison either. The mean values of the prices for the products under review are €4.98 (gross) and €4.03 (net).

Wherever online franking is used, the net and gross prices for the products under review are as shown in the following figure.

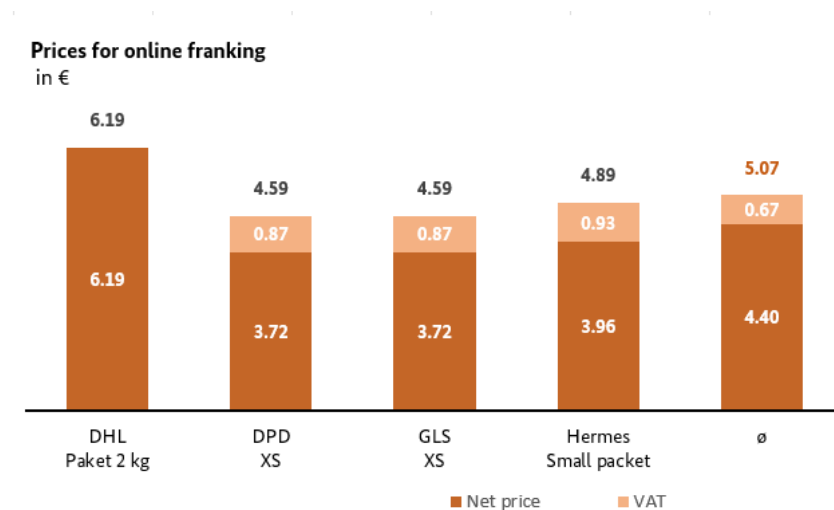


Figure 4: Prices for online franking (parcels up to 35 cm)

DHL's *2 kg Paket* product and DPD's XS product are part of the product group here as both products are available with online franking. DHL's *2 kg Paket* product does not include VAT. The mean value of the prices

for online franking of the products under comparison is €5.07 (gross) and €4.40 (net). DHL charges above the average price for its product.

2.2.2 Product group 2: parcels > 35 up to 50 cm

Product group 2 includes all products whose sum of the longest and shortest side is greater than 35 cm and up to 50 cm.

The following table shows all the products that are assigned to product group 2 based on this criterion, indicating their respective features:

Product group 2: parcels > 35 up to 50 cm

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability
			Length x width x height	Longest + shortest side	Length + 2 x width + 2 x height			
DHL	Paket 2 kg	up to 2 kg	60 x 30 x 15 cm	75 cm*		1-2 working days	yes	€500.00
DPD	S	max. 20 kg		up to 50 cm	max. 250 cm	1-2 days	yes	up to €520
GLS	S	max. 40 kg	200 x 80 x 60 cm	max. 50 cm		1 day (Mon-Fri)	yes	up to €750
Hermes	S Parcel	max. 25 kg		max. 50 cm		approx. 1-2 working days	yes	€500.00

*derived value

Figure 5: Products in product group 2 (parcels > 35 up to 50 cm)

DHL's 2 kg *Paket* product has a derived value of 75 cm for the sum of the longest and shortest side. This means that 2 kg *Paket* actually exceeds the upper limit of 50 cm set for this product group. The product has nevertheless been included in this product group because the actual dimensions of some of the parcels that fall into this product category do not exceed 50 cm and are thus comparable with the products of the other companies. This applies for instance to parcels between 20 x 20 x 15 cm and 35 x 30 x 15 cm. Parcels below 20 x 20 x 15 cm are by definition already included in product group 1.

The two DHL products *Päckchen S* and *Päckchen M* were still included in this product group in the parcel price comparison conducted in 2020. However, because these products do not include liability or tracking and tracing, they are no longer part of the comparison. The other features of the products are comparable for all companies.

If franking at a retail outlet or parcel shop is offered, the net and gross prices for the products under review are as shown in the following figure.



Figure 6: Prices for franking at a retail outlet/parcel shop (parcels > 35 up to 50 cm)

DHL's product *2 kg Paket* is only available with online franking, which is why this product was not included, even though it actually belongs in product group 2. DPD offers only online franking for all of its products, which is why the DPD product *S* was not included, even though it is actually part of the product group. The mean values of the prices for the products under review are €6.48 (gross) and €5.24 (net) for franking at a retail outlet or a parcel shop.

Wherever online franking is used, the net and gross prices for the products under review are as shown in the following figure.

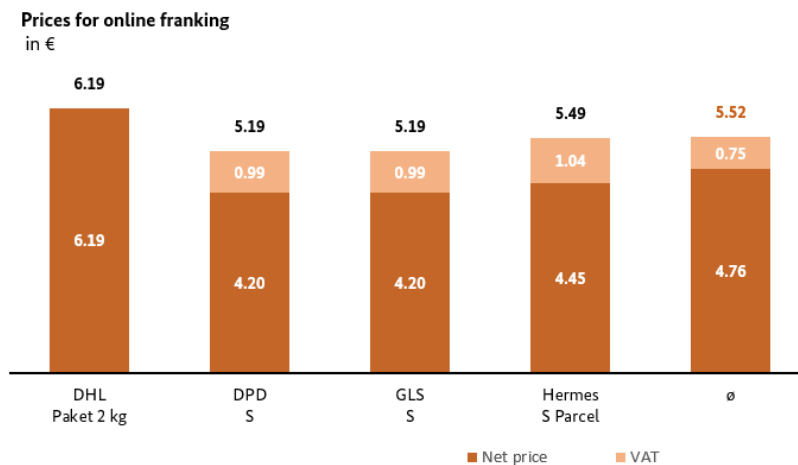


Figure 7: Prices for online franking (parcels > 35 up to 50 cm)

DHL's *Paket 2 kg* product does not include VAT. The mean value of the prices for online franking of the products under review is €5.52 (gross) and €4.76 (net). DHL charges above the average price for its product.

2.2.3 Product group 3: parcels > 50 up to 70 cm

Product group 3 includes all products whose sum of the longest and shortest side is greater than 50 cm and up to 70 cm.

The following figure shows all the products that are assigned to product group 3 based on this criterion, indicating their respective features:

Product group 3: parcels > 50 up to 70 cm

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability
			Length x width x height	Longest + shortest side				
DHL	Paket 2 kg	up to 2 kg	60 x 30 x 15 cm	75 cm*		1-2 working days	yes	€500.00
DPD	M	max. 20 kg		up to 70 cm	max. 250 cm	1-2 days	yes	up to €520
GLS	M	max. 40 kg	200 x 80 x 60 cm	max. 70 cm		1 day (Mon-Fri)	yes	up to €750
Hermes	M Parcel	max. 25 kg		max. 80 cm		approx. 1-2 working days	yes	€500.00

*derived value

Figure 8: Products in product group 3 (parcels > 50 up to 70 cm)

DHL's 2 kg *Paket* product has a derived value of 75 cm for the sum of the longest and shortest side. This means that 2 kg *Paket* actually exceeds the upper limit of 70 cm set for this product group. The product has nevertheless been included in this product group because the actual dimensions of some of the parcels that fall into this product category do not exceed 70 cm. In these cases the 2 kg *Paket* product is comparable with the products of the other companies. This applies for instance to parcels between 35 x 30 x 15 cm and 55 x 30 x 15 cm. Parcels smaller than, for instance, 35 x 30 x 15 cm are by definition already included in product group 2. The DHL product *Päckchen M* was still included in the product group in the parcel price comparison conducted in 2020. However, because the product *Päckchen M* does not include liability or tracking and tracing, it is no longer part of the comparison. The other features of all the products considered in this comparison such as delivery speed are comparable.

For franking at a retail outlet or parcel shop, both the net and gross prices of the products used in the comparison are as shown in the figure below.

Prices for franking at a retail outlet/parcel shop
in €

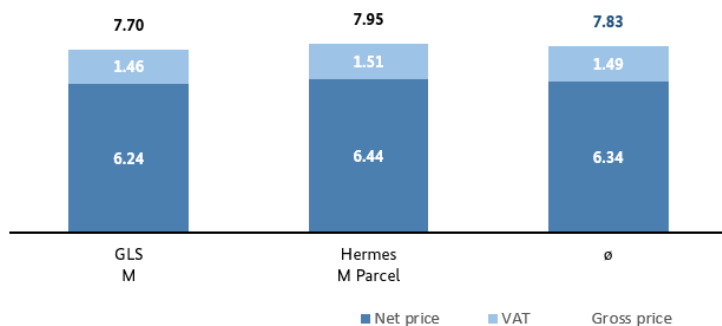


Figure 9: Prices for franking at a retail outlet/parcel shop (parcels > 50 up to 70 cm)

DHL's product 2 kg *Paket* is only available with online franking, which is why this product was not included in the comparison above even though it also actually belongs to the product group. The same applies to DPD's *M*

product, which is also only available with online franking. The mean value of the price for franking at a retail outlet or a parcel shop for the products under review are €7.83 (gross) and €6.34 (net).

Wherever online franking is used, the net and gross prices for the products under review are as shown in the following figure.

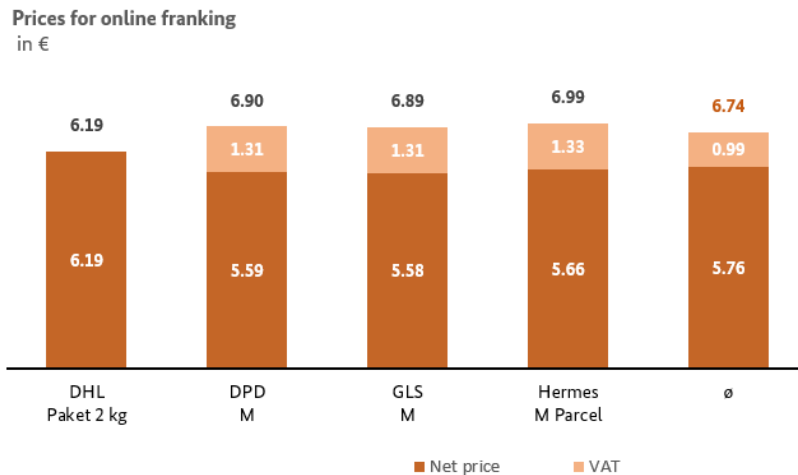


Figure 10: Prices for online franking (parcels > 50 up to 70 cm)

DHL's 2 kg *Paket* product does not include VAT. The mean values of the prices for the products under review are €6.74 (gross) and €5.76 (net). The DHL product is below the respective average value in terms of gross price and above it in terms of net price. This is consistent with the results of previous comparisons.

2.2.4 Product group 4: parcels > 70 up to 90 cm

Product group 4 includes all products whose sum of the longest and the shortest side is greater than 70 cm and up to 90 cm.

The following figure shows all the products that in principle can be assigned to product group 4 on the basis of this criterion, indicating their respective features:

Product group 4: parcels > 70 up to 90 cm

Product group A parcels - 15 up to 35 cm								
Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability
			Length x width x height	Longest + shortest side	Length + 2 x width + 2 x height			
DHL	Paket 2 kg	up to 2 kg	60 x 30 x 15 cm	75 cm*		1-2 working days	yes	€500.00
DHL	Paket 5 kg	up to 5 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DHL	Paket 10 kg	up to 10 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DHL	Paket 20 kg	up to 20 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DHL	Paket 31.5 kg	up to 31.5 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DPD	L	max. 20 kg		up to 90 cm	max. 250 cm	1-2 days	yes	up to €520
GLS	L	max. 40 kg	200 x 80 x 60 cm	max. 90 cm		1 day (Mon-Fri) approx. 1-2 working days	yes	up to €750
Hermes	M Parcel	max. 25 kg		max. 80 cm			yes	€500.00
Hermes	L Parcel	max. 25 kg		max. 120 cm		approx. 1-2 working days	yes	€500.00

*derived value

Figure 11: Products in product group 4 (parcels > 70 up to 90 cm)

Due to the fact that product definitions vary between the companies (weight versus parcel size), a large number of products are initially included in this product group. DHL is represented with five products and Hermes with two products in this product group.

In the case of DHL's *2 kg Paket* product, only a very small proportion of the relevant parcels fall into this product group. This applies to the parcels whose dimensions are between 55 x 30 x 15 cm and 60 x 30 x 15 cm. All other parcels that fall into the *2 kg Paket* product category have already been considered in the previous three product groups. DHL's products *5 kg Paket*, *10 kg Paket*, *20 kg Paket* and *31.5 kg Paket* actually exceed the maximum limit of 90 cm set for this product group. These products have nevertheless been included in the product group because at least some of the parcels that fall into this product category meet the size specifications; this means that in theory they are comparable in these cases with the other products. For DHL's four products, this applies to all parcels that are larger than 60 x 30 x 15 cm but smaller than, for instance, 60 x 30 x 30 cm or 70 x 30 x 20 cm. Both Hermes products (*M-Paket* and *L-Paket*) fall at least partially into this product group. The *M-Paket* includes all products whose sum of the longest and the shortest side is between 70 and 80 cm. For the *L-Paket* this applies to products that are between 80 and 90 cm.

Whether all of the products included in product group 4 can actually be compared with each other appears to be debatable from the Bundesnetzagentur's perspective. The grouping of the products in this report results from an alternative creation of product groups. This grouping is necessary because the companies under review do not have uniform product specifications. Some products included in product group 4 (such as DHL's *5 kg Paket* and *10 kg Paket*) seem to fit better into this product group than other products (for instance DHL's *2 kg Paket*, *20 kg Paket* and *31.5 kg Paket*) when other features such as weight are taken into account.

DHL's *2 kg Paket* has for the most part already been taken into account in the previous product groups 1-3 because it meets the relevant size requirements of these product groups. In theory, only a very small number of parcels (for instance parcels between 55 x 30 x 15 cm and 60 x 30 x 15 cm) actually fit into this product group. However, these packages may already be included in the *5 kg Paket* product group if the weight is taken into account as an additional criterion. The product *2 kg Paket* will therefore not be considered further for the following comparisons. The DHL products *20 kg Paket* and *31.5 kg Paket* exceed the upper limit of 90 cm specified here so that only a portion of the products is likely to fall into this product group. However, these packages may better be classified under the *10 kg Paket* if the weight is taken into account as an additional criterion. For this reason, the DHL products *20 kg Paket* and *31.5 kg Paket* are not included in the following comparisons of product group 4.

For franking at a retail outlet or parcel shop, both the net and gross prices of the products used in the comparison are as shown in the figure below.

Figure 12:

Prices for franking at a retail outlet/parcel shop
in €

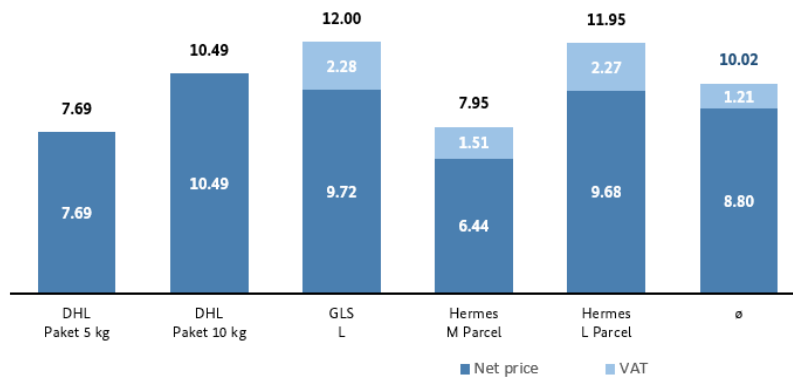


Figure 12: Prices for franking at a retail outlet/parcel shop (parcels > 70 up to 90 cm)

DHL's products do not include VAT, meaning that, again, the net and gross prices are identical. DPD's *L* product is only available with online franking and so could not be taken into account in the present comparison. The mean value of the price for franking at a retail outlet or a parcel shop for the products under review are €10.02 (gross) and €8.80 (net). DHL charges less than average for its *5 kg Paket* product and more than average for its *10 kg Paket* product. DHL and Hermes each have two products in the comparison. Alternatively, it would be possible to consider only parcels for both companies that exhausted the size and weight limits. In each case this would be the largest possible and heaviest parcel of this product group. In this case, the mean values for franking at a retail outlet or a parcel shop would be €11.48 (gross) and €9.96 (net). The DHL product *10 kg Paket* is below average in terms of gross price and above average in terms of net price.

Where online franking is used, the net and gross prices for the products under review are as shown in the following figure.

Figure 13:

Prices for online franking
in €

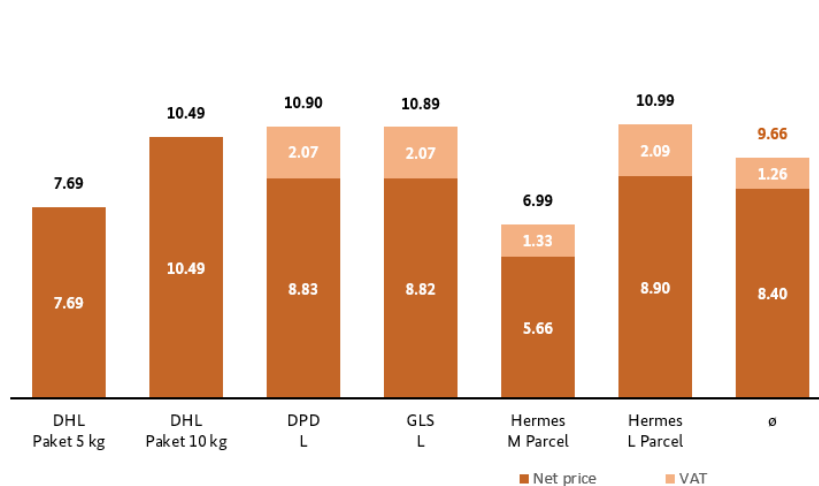


Figure 13: Prices for online franking (parcels > 70 up to 90 cm)

Here too, DHL's products do not include VAT. The mean value of the prices for online franking of the products under review is €9.66 (gross) and €8.40 (net). DHL charges less than average for its *5 kg Paket* product and more than average for its *10 kg Paket* product. With regard to the average prices, it should also be borne in mind that the comparison includes two products each of DHL and Hermes. If, for instance, only parcels were taken into account for both companies that exhausted the size and weight limits, the mean charge for franking at a retail outlet or a parcel shop would be €10.82 (gross) and €9.26 (net). The DHL product *10 kg Paket* is below average in terms of gross price and above average in terms of net price.

2.2.5 Product group 5: parcels > 90 cm

Product group 5 includes all products whose sum of the longest and shortest side is greater than 90 cm.

The following figure shows all the products that can in theory be assigned to product group 5 on the basis of this criterion, indicating their respective features:

Product group 5: parcels over 90 cm

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability
			Length x width x height	Longest + shortest side				
DHL	Paket 5 kg	up to 5 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DHL	Paket 10 kg	up to 10 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DHL	Paket 20 kg	up to 20 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DHL	Paket 31.5 kg	up to 31.5 kg	120 x 60 x 60 cm	180 cm*	max. 300 cm	1-2 working days	yes	€500.00
DPD	XL	max. 20 kg			max. 300 cm	1-2 days	yes	up to €520
GLS	XL	max. 40 kg	200 x 80 x 60 cm	260 cm*	max. 300 cm	1 day (Mon-Fri)	yes	up to €750
Hermes	L Parcel	max. 25 kg		max. 120 cm		approx. 1-2 working days	yes	€500.00

*derived value

Figure 14: Parcels in product group 5 (parcels > 90 cm)

A large number of products theoretically fall into product group 5. This is due to the differences in product definitions (weight versus parcel size) specified by the companies. Four DHL products have been included in the product group, all of which meet the size requirement of greater than 90 cm for the sum of the longest and the shortest side.

Whether all of the products included in product group 5 can actually be compared with each other appears to be debatable from the Bundesnetzagentur's perspective. The grouping of the products in this report results from an alternative creation of product groups. This grouping is necessary because the companies included in the analysis do not have uniform product specifications. If other features of the products such as weight are also taken into account, DHL's products *5 kg Paket* and *10 kg Paket* appear not to fit as well into product group 5. Both products are already included in product group 4 (packages > 70 up to 90 cm). This includes, for example, all DHL parcels up to 60 x 30 x 30 cm and 70 x 30 x 20 cm. For parcels with larger dimensions, the limits to 5 kg for the *5 kg Paket* and to 10 kg for the *10 kg Paket* could potentially mean that these larger parcels come under DHL's *20 kg Paket* and *31.5 kg Paket*. Because an effort is made to assign only one product per company to each product group, DHL's *5 kg Paket* and *10 kg Paket* products will not be considered further

in the following comparisons due to their combination of dimensions and weight. This means that DHL has both the *20 kg Paket* and the *31.5 kg Paket* products in product group 5.

For franking at a retail outlet or parcel shop, both the net and gross prices for the products under comparison are as shown in the figure below.

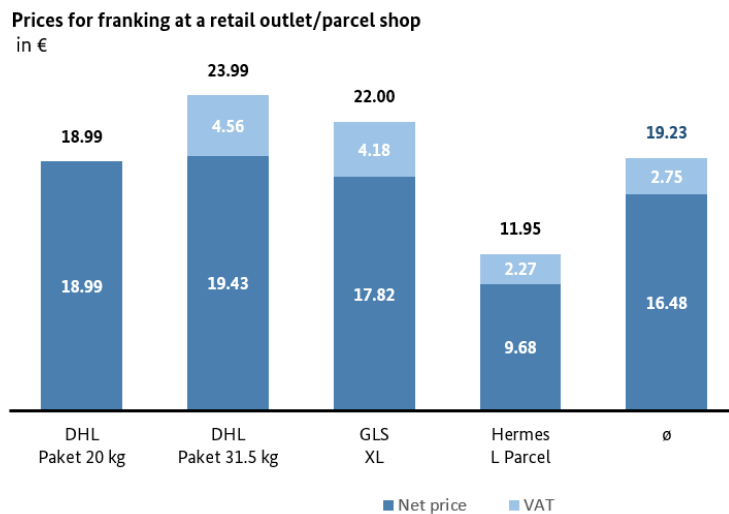


Figure 15: Prices for franking at a retail outlet/parcel shop (parcels > 90 cm)

DHL's *31.5 kg Paket* product includes VAT. DPD's *XL* product is only available with online franking, meaning it could not be taken into account in the comparison. The mean values of the price for franking at a retail outlet or a parcel shop for the products under review are €19.23 (gross) and €16.48 (net). DHL charges less than average in terms of gross price and above average in terms of net price for its *20 kg Paket* product. By contrast, DHL's gross and net prices for its *31.5 kg Paket* remain as in previous years above average.

Wherever online franking is used, the net and gross prices for the products under comparison are as shown in the following figure.

Prices for online franking
in €

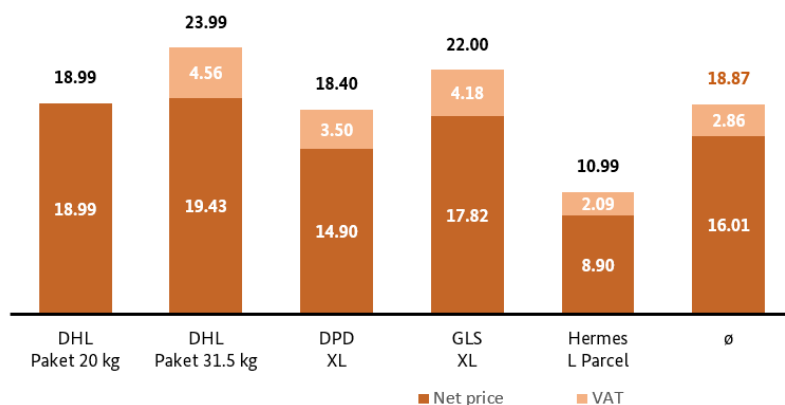


Figure 16: Prices for online franking (parcels > 90 cm)

The mean value of the prices for online franking of the products under comparison is €18.87 (gross) and €16.01 (net). DHL charges above the average price for both products.

3 International parcel price comparison

3.1 Methodology

For the international parcel price comparison, a selection of countries was made based on the comparability of markets. It is assumed that the legal framework conditions in these countries are comparable with those in Germany. All EU Member States fulfil this criterion as they are subject to the Postal Services Directive.¹⁰ This also applies to some EFTA Member States such as Norway and Switzerland. To obtain as broad a picture as possible, the EFTA Member States were also included in the comparison. However, the EFTA Member State Liechtenstein is not included in this comparison as Eurostat has not published any inflation data for Liechtenstein for calculating the real price.

The following countries have been included in the international comparison: Austria (AT), Belgium (BE), Bulgaria (BG), Switzerland (CH), Cyprus (CY), Czech Republic (CZ), Germany (DE), Denmark (DK), Estonia (EE), Spain (ES), Finland (FI), France (FR), Greece (GR), Croatia (HR), Hungary (HU), Ireland (IE), Italy (IT), Iceland (IS), Lithuania (LT), Luxembourg (LU), Latvia (LV), Malta (MT), Netherlands (NL), Norway (NO), Poland (PL), Portugal (PT), Romania (RO), Sweden (SE), Slovenia (SL) and Slovakia (SK).

Generally speaking, all parcel products of parcel service providers that provide services for private customers are initially comparable with the products DHL provides as part of universal service. Therefore, when making the comparison, only universal service providers have been taken into account.

¹⁰ Directive 97/67/EC of the European Parliament and of the Council of 15 December 1997 on common rules for the development of the internal market of Community postal services and the improvement of quality of service

The data used for the comparison has been taken from the respective online publications of the companies included in the analysis.

The following figure illustrates that parcel delivery is steadily gaining importance. This figure shows the percentage changes in parcel volumes between 2014 and 2024 compared with the base year 2014.

Trend in parcel volumes of European universal service providers between 2014 and 2024, in percent

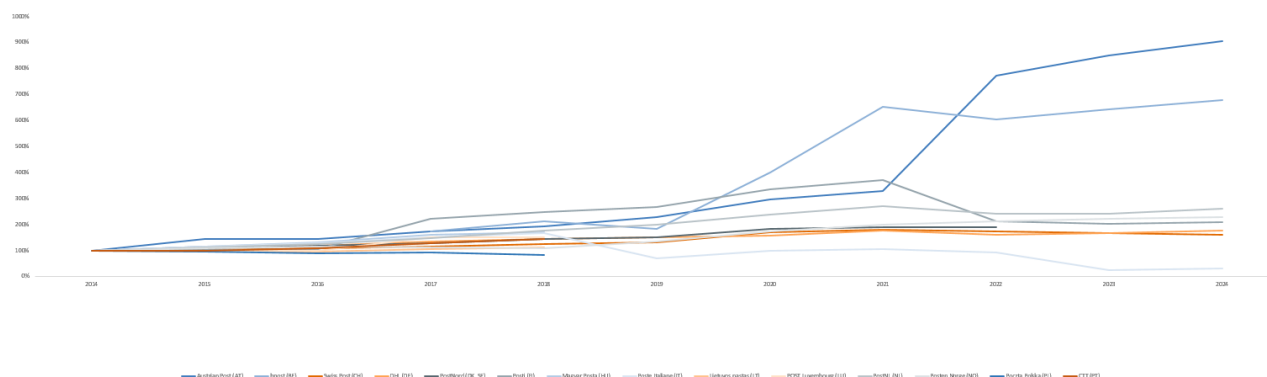


Figure 17: Trend in parcel volumes of European universal service providers between 2014 and 2024, in percent

The comparison includes countries for which complete data series for parcel volumes are available. The parcel volumes of the universal service providers from the countries HU, LT, LU, PL and PT only show data up to 2018. Data is available up to 2022 for DK and SE. The figure shows that all countries have seen an increase in parcel volumes. Comparing 2014 to 2024, the overall average increase is 331%, with 2020 and 2021 being dominated by the coronavirus pandemic, which led to a rapid increase in parcel volumes. All information on the parcel volumes of the above-mentioned universal service providers can be found in Annex 2.

The parcel prices in countries not belonging to the euro area were converted into euros using the foreign exchange reference rates published by the European Central Bank (ECB) for 17 October 2025.¹¹ The comparisons are shown based on real prices in order to show the inflation-adjusted retail price, thereby ensuring comparability of the countries under review. The real price was determined based on the nominal letter price minus the inflation rate from the year 2024.¹² The nominal price of a product or service describes the actual price in monetary terms, whereas the real price reflects adjustment for inflation. The Harmonised Indices of Consumer Prices (HICPs) published by Eurostat were used for the inflation rates for the individual countries.¹³

For DHL's universal service products *Paket 2 kg*, *Paket 5 kg*, *Paket 10 kg* and *Paket 20 kg*, one country-specific equivalent from the respective universal service provider was examined in each case. DHL's *Paket 31.5 kg* was not included in the international comparison because it is not provided as a universal service. The respective

¹¹ Publication of the reference rates by 4pm CET on working days:

<https://www.ecb.europa.eu/stats/shared/pdf/eurofxref.pdf?1a7ccd4ab5185ff0021b6b254d70e570>.

¹² The year 2021 was used as Eurostat publishes data for full calendar years.

¹³ <https://ec.europa.eu/eurostat/tgm/table.do?tab=table&init=1&language=en&pcode=tec00118&plugin=1>

DHL product and the comparable products of the other universal service providers were then assigned to a product group. The price for franking at a retail outlet/parcel shop is used for the parcel price comparison. Prices for online franking are not taken into account here due to a lack of data in some cases.

The creation of the product groups is based on the question of which of DHL's universal service products (*Paket 2 kg, Paket 5 kg, Paket 10 kg, Paket 20 kg*) correspond to which products of the foreign universal service providers, based on weight and dimensions. Since there are different bandwidths with regard to dimensions, weight and delivery quality, some products of the foreign universal service providers can be assigned to several comparable DHL products. The products relevant for the comparison must – to be consistent with the national comparison – also include the features "nationwide delivery" and "doorstep delivery". Not all of the universal service providers' products are listed in the table in Annex 3. This is because the features of the products not listed differ significantly from those of DHL. For instance, while parcel products are cheaper in Bulgaria, they are only delivered in what is known as zone 1 (regional) and not nationwide. The situation is similar in Iceland. Here, a distinction is made between three zones, two of which are regional. Products are also excluded from the comparison table if, for instance, they include priority delivery or if they are not delivered to a private address, but only to a parcel shop or a retail outlet.

3.2 Conducting the comparison

In total, there are four product groups for the international comparison of parcel prices, which are based on DHL's products. The products assigned to each product group are shown and the prices are compared. The retail prices of each product group are compared. Any special features of a product are provided.

3.2.1 Product group 1: 2 kg Paket

The product group for DHL's *2 kg Paket* product includes comparable products offering doorstep delivery that are the same as or similar to DHL's product in terms of weight and dimensions. The figure below shows the product features (weight, dimensions, delivery speed and liability) and the (real) price.

Universal service provider	Product	Weight	Maximum dimensions	Girth	Delivery speed	Liability	Price
DHL (DE)	2 kg Paket	up to 2 kg	60 x 30 x 15 cm		1-2 working days	€500	€6.04
Austrian Post (AT)	Parcel S	up to 2 kg	100 x 60 x 60 cm		1-2 working days	€510	€7.18
bpost (BE)	bpack 24h	up to 2 kg		300 cm	1 working day		€8.16
Bulgarian Posts (BG)	Zone 2	up to 3 kg	60 x 60 x 60 cm				€2.05
Swiss Post (CH)	PostPac Economy	up to 2 kg	100 x 60 x 60 cm		2 working days	CHF 500/€463	€9.08
Cyprus Post (CYP)	Domestic Parcel	up to 2 kg		300 cm		€200	€4.40
Česká pošta (CZ)	L	up to 50 kg	max. 300 cm (L+W+H)		1 working day		€5.16
PostNord (DK)	Postal parcel with home delivery	up to 2 kg	max. 120 cm (longest side)		1 working day	DKK 4.800/€645	€9.25
Omniva (EE)	Domestic standard parcel	up to 2 kg					€8.36
Correos (ES)	Paq Standard	up to 5 kg	max. 210 cm (L+W+H)		2-3 working days		€17.84
Posti (FI)	MPL postal parcel basic	up to 25 kg	19 x 36 x 60 cm		2-3 working days	€20/kg	€10.79
La Poste (FR)	Standard	up to 2 kg	max. 150 cm (L+W+H)		2 working days	up to €200 or €23/kg	€10.45
ELTA (GR)	Domestic parcel	up to 2 kg		300 cm	3 working days	€235	€3.78
Hrvatska posta (HR)	delivered at address	up to 2 kg	max. 150 cm (longest side)		3 working days	HRK 100/€13	€5.72
Magyar Posta (HU)	MPL postal parcel basic	up to 2 kg	max. 300 cm (L+W+H)				€6.44
An Post (IE)	Standard Post	up to 2 kg		300 cm	1 working day		€8.88
Poste Italiane (IT)	Standard	up to 3 kg	max. 100 cm (longest side)		4 working days		€10.19
Postur Island (IS)	Home delivery parcel Zone 3	up to 2 kg			1 working day	ISK 22.500/€151	€11.24
Lietuvos pastas (LT)	Standard	up to 2 kg					€4.36
POST Luxembourg	Parcel 2 kg	up to 2 kg	max. 150 x 2x height x 2x width				€6.84
Latvijas Pasts (LV)		up to 2 kg		200 cm			€7.77
MaltaPost (MT)		up to 2 kg			1 working day		€8.78
PostNL (NL)	Standard	up to 2 kg	100 x 50 x 50 cm		1 working day		€7.99
Posten Norge (NO)	Prices at Posten	up to 10 kg		360 cm	1-3 working days		€6.80
Poczta Polska (PL)	Ekonomiczna Gabaryt A	up to 2 kg	60 x 50 x 30 cm		3 working days		€4.31
CTT (PT)	Encomenda Base T1	up to 2 kg		300 cm	3 working days	€28.80	€5.03
Postei Romane (RO)		up to 10 kg					€3.89
PostNord (SE)	Parcel	up to 3 kg		300 cm			€13.77
Posta Slovenije (SL)	Parcel	up to 2 kg	150 x 150 x 150 cm				€5.76
Slovenska posta (SK)	Parcel to address	up to 5 kg			2 working days		€4.55

Figure 18: Product features of products comparable to DHL's 2 kg Paket product

In terms of weight, 20 universal service providers have the same maximum weight as DHL (2 kg). Three universal service providers (BG, IT and SE) have a maximum weight of 3 kg, two universal service providers have a maximum weight of 5 kg (ES and SK). Two universal service providers (NO and RO) have a maximum weight of 10 kg, one universal service provider has a maximum weight of 25 kg (FI). CZ’s universal service provider has a maximum weight of 50 kg.

The following figure shows the prices for the comparable products in the product group *2 kg Paket*:

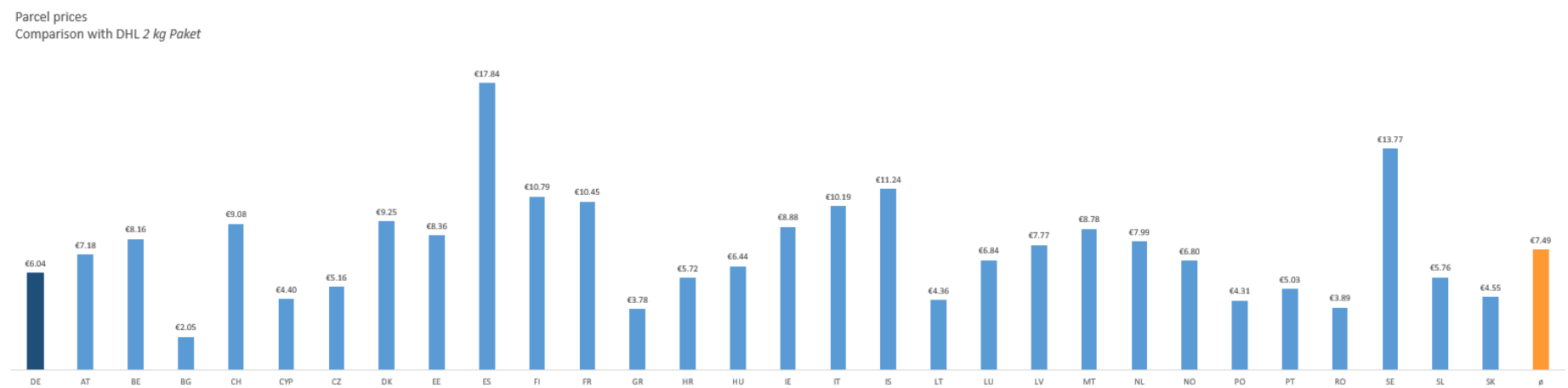


Figure 19: Parcel rates for the *2 kg Paket* product group

The prices range between €2.05 (BG) and €17.84 (ES), with an average of €7.49. At €6.04, DHL's price is therefore €1.45 below the European average price. It is worth noting that the product with the highest weight (50 kg, CZ) at €5.16 is not automatically the product with the highest price.

3.2.2 Product group 2: 5 kg Paket

This comparison includes products of the foreign universal service providers that are similar to DHL's 5 kg *Paket* product. FI and PT are not included in this comparison because their products' maximum dimensions are much different than those of the DHL product. The figure below shows the product features (weight, dimensions, delivery speed and liability) and each (real) price.

Universal service provider	Product	Weight	Maximum dimensions	Girth	Delivery speed	Liability	Price
DHL (DE)	5 kg Paket	up to 5 kg	120 x 60 x 60 cm		1-2 working days	€500	€7.50
Austrian Post (AT)	Parcel L	up to 10 kg	100 x 60 x 60 cm		1-2 working days	€510	€12.12
bpost (BE)	bpack 24h	up to 10 kg		300 cm	1 working day		€10.89
Bulgarian Posts (BG)	Zone 2	up to 5 kg	60 x 60 x 60 cm				€2.42
Swiss Post (CH)	PostPac Economy	up to 10 kg	100 x 60 x 60 cm		2 working days	CHF 500/€463	€12.29
Cyprus Post (CYP)	Domestic parcel	up to 5 kg		300 cm		€200	€5.28
Česká pošta (CZ)	XL	up to 50 kg	max. 300 cm (L+W+H)		1 working day		€8.37
PostNord (DK)	Postal parcel with home delivery	up to 5 kg	max. 120 cm (longest side)		1 working day	DKK 4,800/€645	€12.55
Omniva (EE)	Domestic standard parcel	up to 5 kg					€9.50
Correos (ES)	Paq Standard	up to 5 kg	max. 210 cm (L+W+H)		2-3 working days		€17.84
La Poste (FR)	Standard	up to 5 kg	max. 150 cm (L+W+H)		2 working days	up to €200 or 23kg/€	€16.22
ELTA (GR)	Domestic parcel	up to 5 kg		300 cm	3 working days	€235	€7.76
Hrvatska posta (HR)	delivered at address	up to 5 kg	max. 150 cm (longest side)		3 working days	HRK 100/€13	€6.14
Magyar Posta (HU)	MPL postal parcel basic	up to 5 kg	max. 300 cm (L+W+H)				€7.29
An Post (IE)	Standard Post	up to 5 kg		300 cm	1 working day		€10.86
Poste Italiane (IT)	Standard	up to 20 kg	max. 150 cm (longest side)		4 working days		€12.07
Postur Island (IS)	Home delivery parcel Zone 3	up to 5 kg			1 working day	ISK 22,500/€151	€11.93
Lietuvos pastas (LT)	Standard	up to 30 kg					€13.23
POST Luxembourg (LU)	XL	up to 10 kg		300 cm			€8.79
Latvijas Pasts (LV)		up to 5 kg					€13.23
MaltaPost (MT)		up to 5 kg			1 working day		€8.78
PostNL (NL)	Standard	up to 30 kg	175 x 78 x 58 cm		1 working day		€7.99
Posten Norge (NO)	Prices at Posten	up to 10 kg		360 cm	1-3 working days		€6.80
Poczta Polska (PL)	Ekonomiczna Gabaryt A	up to 5 kg	60 x 50 x 30 cm		3 working days		€4.99
Postei Romane (RO)		up to 10 kg					€3.89
PostNord (SE)	Parcel	up to 5 kg		300 cm			€16.44
Posta Slovenije (SL)	Parcel	up to 5 kg	150 x 150 x 150 cm				€6.60
Slovenska posta (SK)	Parcel to address	up to 5 kg			2 working days		€4.55

Figure 20: Product features of products comparable to DHL's 5 kg *Paket* product.

In terms of weight, 18 universal service providers have the same maximum weight as DHL (5 kg). Six universal service providers (AT, BE, CH, LU, NO and RO) have a maximum weight of 10 kg; one of 20 kg (IT), one of 25 kg (FI) and one of 30 kg (NL). The maximum weight in CZ is 50 kg. Six products (CZ, ES, FI, NO, RO and SK) have already been referenced within the comparison of the product group *2 kg Paket*. This is because none of the respective universal service providers offers a smaller comparable product.

The following figure shows the prices for the *5 kg Paket* product group.

Parcel prices
Comparison with DHL's *5 kg Paket*

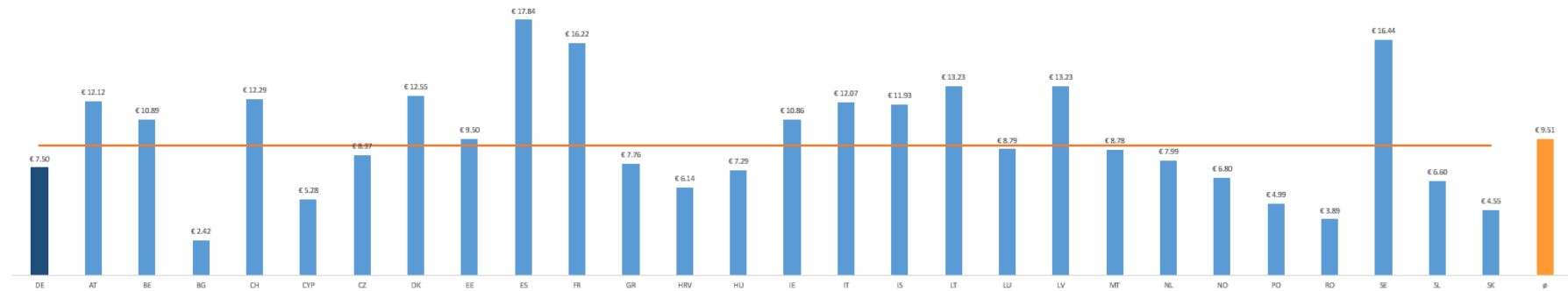


Figure 21: Parcel rates for the *5 kg Paket* product group

The prices range between €2.42 (BG) and €17.84 (ES), with an average of €9.51. At €7.50, DHL's price is therefore €2.01 below the European average price. The product with the highest weight (50 kg from CZ) is priced at €8.37.

3.2.3 Product group 3: 10 kg Paket

This comparison includes products of the foreign universal service providers that are similar to DHL's *10 kg Paket* product. FI, HU and PT are not included in this comparison because their products' maximum dimensions are different than those of the DHL product. The figure below shows the product features (weight, dimensions, delivery speed and liability) and each (real) price.

Universal service provider	Product	Weight	Maximum dimensions	Girth	Delivery speed	Liability	Price
DHL (DE)	10 kg Paket	up to 10 kg	120 x 60 x 60 cm		1-2 working days	€500	€10.23
Austrian Post (AT)	Parcel L	up to 10 kg	100 x 60 x 60 cm		1-2 working days	€510	€12.12
bpost (BE)	bpack 24h	up to 10 kg		300 cm	1 working day		€10.89
Bulgarian Posts (BG)	Zone 2	up to 10 kg	60 x 60 x 60 cm		1 working day		€3.49
Swiss Post (CH)	PostPac Economy	up to 10 kg	100 x 60 x 60 cm		2 working days	CHF 500/€463	€12.29
Cyprus Post (CYP)	Domestic parcel	up to 10 kg		300 cm		€200	€8.45
Česká pošta (CZ)	XL	up to 50 kg	max. 300 cm (L+W+H)		1 working day		€14.37
PostNord (DK)	Postal parcel with home delivery	up to 10 kg	max. 120 cm (longest side)		1 working day	DKK 4,800/€645	€16.52
Omniva (EE)	Domestic standard parcel	up to 10 kg					€11.51
Correos (ES)	Paq Standard	up to 10 kg	max. 210 cm (L+W+H)		2-3 working days		€23.33
La Poste (FR)	Standard	up to 10 kg	max. 150 cm (L+W+H)		2 working days	up to €200 or 23kg/€	€23.64
ELTA (GR)	Domestic parcel	up to 10 kg		300 cm	3 working days	€235	€12.61
Hrvatska posta (HR)	delivered at address	up to 10 kg	max. 150 cm (longest side)		3 working days	HRK 100/€13	€6.57
An Post (IE)	Standard Post	up to 15 kg		300 cm	1 working day		€12.83
Poste Italiane (IT)	Standard	up to 10 kg	max. 150 cm (longest side)		4 working days		€18.10
Postur Island (IS)	Home delivery Parcel Zone 3	up to 10 kg			1 working day	ISK 22,500/€151	€13.98
Lietuvos pastas (LT)	Standard	up to 10 kg					€23.60
POST Luxembourg (LU)	XL	up to 10 kg		300 cm			€8.79
Latvijas Pasts (LV)		up to 10 kg					€16.06
MaltaPost (MT)		up to 10 kg			1 working day		€8.78
PostNL (NL)	Standard	up to 30 kg	175 x 78 x 58 cm		1 working day		€15.00
Posten Norge (NO)	Prices at Posten	up to 10 kg		360 cm	1-3 working days		€14.67
Poczta Polska (PL)	Ekonomiczna Gabaryt A	up to 10 kg	60 x 50 x 30 cm		3 working days		€6.35
Postei Romane (RO)		up to 10 kg					€3.89
PostNord (SE)	Parcel	up to 10 kg		300 cm			€21.32
Posta Slovenije (SL)	Parcel	up to 10 kg	150 x 150 x 150 cm				€7.47
Slovenska posta (SK)	Parcel to address	up to 10 kg			2 working days		€4.94

Figure 22: Product features of products comparable to DHL's *10 kg Paket* product.

Twenty-three universal service providers have the same maximum weight as DHL (10 kg). Three universal service providers have a maximum weight of 50 kg (CZ), 15 kg (IE) and 30 kg(NL) and 11 products (AT, BE, CH, CZ, FI, IT, LT, LU, NL, NO, RO) were already used for the comparisons of the product groups *2 kg Paket* and *5 kg Paket*. This is because none of the respective universal service providers offers a smaller comparable product.

The following figure shows the prices for the *10 kg Paket* product group.

Parcel prices
Comparison with DHL's 10 kg Paket

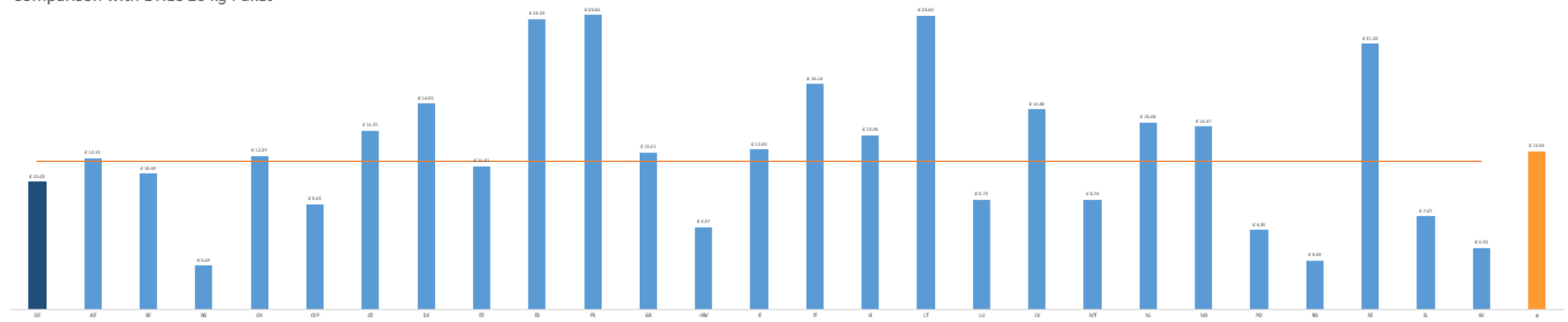


Figure 23: Parcel prices for the product group 10 kg Paket in 2025

The prices range between €3.49 (BG) and €23.64 (FR), with an average of €12.66. At €10.23, DHL's price is therefore €2.43 below the European average price. The product with the highest weight (50 kg from CZ) is priced at €14.37.

3.2.4 Product group 4: 20 kg Paket

This comparison includes products of the foreign universal service providers that are similar to DHL's *20 kg Paket* product. The total number of these products is 22 since the other products' characteristics are not comparable with the DHL product. The following figure shows the product features with regard to weight, dimensions, delivery speed, liability and (real) price.

Universal service provider	Product	Weight	Maximum dimensions	Girth	Delivery speed	Liability	Price
DHL (DE)	20 kg Paket	up to 20 kg	120 x 60 x 60 cm		1-2 working days	€500	€18.52
Austrian Post (AT)	Parcel XXL	up to 31.5 kg	100 x 60 x 60 cm		1-2 working days	€510	€19.50
Swiss Post (CH)	PostPac Economy	up to 30 kg	100 x 60 x 60 cm		2 working days	CHF 500/€435	€24.04
Cyprus Post (CYP)	Domestic parcel	up to 30 kg	no data	no data	no data	€200	€14.80
Česká pošta (CZ)	XL	up to 50 kg	max. 300 cm (L+W+H)		1 working day	no data	€14.37
PostNord (DK)	Postal parcel with home delivery	up to 35 kg	max. 120 cm (longest side)		1 working day	DKK 4,800/€645	€26.43
Omniva (EE)	Domestic standard parcel	up to 20 kg	no data	no data	no data	no data	€15.36
Correos (ES)	Paq Standard	up to 30 kg	max. 210 cm (L+W+H)		2-3 working days	no data	€33.84
La Poste (FR)	Standard	up to 30 kg	max. 150 cm (L+W+H)		2 working days	up to €200 or €23/kg	€36.98
ELTA (GR)	Domestic parcel	up to 20 kg		300 cm	3 working days	€235	€22.31
An Post (IE)	Standard Post	up to 20 kg		300 cm	1 working day	no data	€15.79
Postur Island (IS)	Home delivery Parcel Zone 3	up to 20 kg	no data	no data	1 working day	ISK 22,500/€151	€31.54
Lietuvos pastas (LT)	Standard	up to 20 kg	no data	no data	no data	no data	€52.87
POST Luxembourg (LU)	XXL	up to 30 kg		300 cm	no data	no data	€21.49
Latvijas Pasts (LV)		up to 20 kg				no data	€26.42
MaltaPost (MT)		up to 20 kg	no data	no data	1 working day	no data	€8.78
PostNL (NL)	Standard	up to 30 kg	175 x 78 x 58 cm		1 working day	no data	€15.00
Posten Norge (NO)	Prices at Posten	up to 35 kg		360 cm	1-3 working days	no data	€24.28
Postei Romane (RO)		up to 20 kg	no data	no data	no data	no data	€6.78
PostNord (SE)	Parcel	up to 20 kg		300 cm	no data	no data	€29.76
Posta Slovenije (SL)	Parcel	up to 30 kg	150 x 150 x 150 cm		no data	no data	€14.49
Slovenska posta (SK)	Parcel to address	up to 30 kg	no data	no data	2 working days	no data	€11.13

Figure 24: Product features of products comparable to DHL's *20 kg Paket* product.

Nine universal service providers have the same maximum weight as DHL (20 kg). The products of 12 universal service providers include a higher maximum weight (AT, CH, CYP, CZ, DK, ES, FR, LU, NL, NO, SL, SK). Three products (CZ, LT, NL) were already used for the comparisons of the product groups *5 kg Paket* and *10 kg Paket*. This is because none of the respective universal service providers offers a smaller comparable product.

The following figure shows the prices for the *20 kg Paket* product group.

Parcel prices
Comparison with DHL's 20 kg Paket



Figure 25: Parcel prices for the 20 kg *Paket* product group in 2025

The prices range between €8.78 (MT) and €52.87 (LT), with an average of €19.79. At €22.02, DHL's price is therefore €3.50 below the European average price. The product with the highest weight (50 kg from CZ) is priced at €14.37.

4 Summary

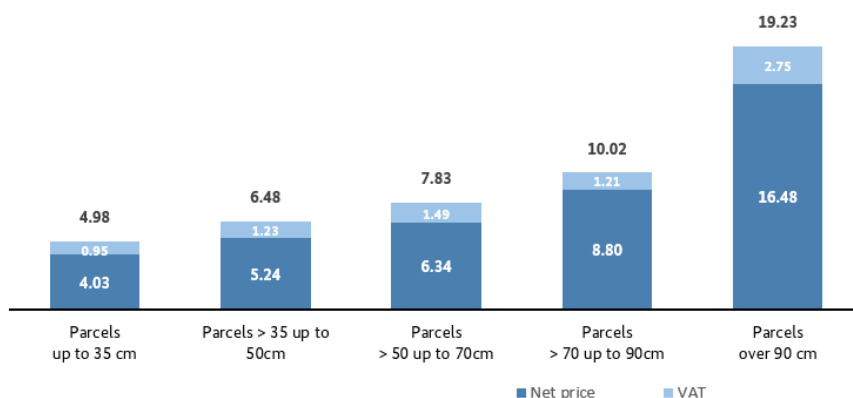
To conduct a national comparison of parcel prices, the prices of the largest parcel service providers operating on the German market that offer domestic conveyance of parcels for C2X customers as a standard service were compared with each other. The companies in question are DHL Parcel GmbH (DHL), DPD Deutschland GmbH (DPD), General Logistics Systems Germany GmbH & Co. OHG (GLS) and Hermes Germany GmbH (Hermes).

Generally all products offered by the companies with standard shipping were used for the comparisons. This means that the analysis focuses primarily on the products that are part of the universal service provided by DHL. Both prices for franking at a retail outlet or parcel shop and for online franking were taken into account for all products. In addition, only the prices for doorstep delivery of parcels were included in the comparison for all the products under review.

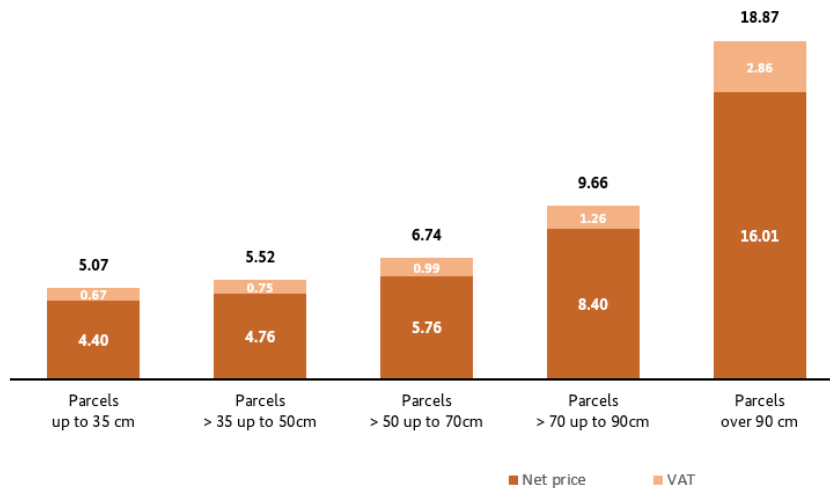
The companies under review have different definitions for the products used in this comparison. While DHL distinguishes primarily between products according to weight, the other companies focus on individually specified maximum dimensions (parcel size). Due to these different product definitions, it is not possible to draw a direct comparison between the products of DHL and the products of the other companies. For this reason the criterion “sum of the longest and the shortest side” was used to assign the products to the five product groups (“Parcels up to 35 cm”, “Parcels > 35 up to 50 cm”, “Parcels > 50 up to 70 cm”, “Parcels > 70 up to 90 cm” and “Parcels > 90 cm”). This means that some of DHL's products can be found in more than one of the five product groups.

The mean values of the prices for franking at a retail outlet/parcel shop and online franking can be taken from the following two figures for all the product groups under review. Both the average gross and the average net prices per product group are shown. DHL as a universal service provider is exempt from VAT on parcels up to 20 kg.

Prices (franking at a retail outlet/parcel shop) - average values
in €



Prices for online franking) - average values
in €



Whether all of the products included in the product group can actually be compared with each other appears to be debatable from the Bundesnetzagentur's perspective. The way in which the products have been combined here results from the fact that it became necessary as an alternative to create product groups due to the lack of uniform specifications among the companies under review. Some products included in a common product group seem to fit better into the product group than other products when certain features such as weight are taken into account. Where possible, additional distinctions were made as part of case-by-case analyses.

For franking at a retail outlet or parcel shop, DHL is not represented in the product groups "Parcels up to 35 cm", "Parcels > 35 cm up to 50 cm" or "Parcels > 50 cm up to 70 cm", as the related product (*2 kg Paket*) is only available with online franking. In the product group "Parcels > 70 cm up to 90 cm", DHL's product *5 kg Paket* is below and its *10 kg Paket* is above both average values. In the product group "Parcels > 90 cm", the gross price of DHL's product *20 kg Paket* is below average and its net price is above average. By contrast, both the gross and net prices of DHL's product *31.5 kg Paket* are above average.

If online franking is used, DHL's *2 kg Paket* product is above both average figures in the product groups "Parcels up to 35 cm" and "Parcels > 35 cm up to 50 cm". In the product group "Parcels > 50 cm up to 70 cm" it is below the respective average value in terms of gross price and above it in terms of net price. In the product group "Parcels > 70 cm up to 90 cm", DHL's product *5 kg Paket* is below and its *10 kg Paket* is above the average values. Both DHL's *31.5 kg Paket* and its *20 kg Paket* products are above the respective average values in the product group "Parcels > 90 cm".

The prices of the universal service providers from the EU and the EFTA Member States were compared for the **international comparison**. The comparisons are made based on the real price in order to show the inflation-adjusted retail prices, thereby ensuring comparability of the countries under consideration. The comparison was based on the German universal service provider's products. For the DHL products *2 kg Paket*, *5 kg Paket*, *10 kg Paket* and *20 kg Paket*, one country-specific equivalent of the respective universal service provider was examined in each case. The respective DHL product and the comparable products of the other universal

service providers were assigned to a product group. The price for franking at a retail outlet/parcel shop is used for the international parcel price comparison. Prices for online franking are not taken into account.

The companies included in the analysis have different definitions for the products used in this comparison. The creation of the product groups is based on the question of which DHL products (*2 kg Paket*, *5 kg Paket*, *10 kg Paket*, *20 kg Paket*) correspond to which products of the foreign universal service providers, based on weight and dimensions. As there are differences in size, weight and delivery quality, some products of the foreign universal service providers can be compared to more than one of DHL's products.

The average prices for all product groups can be taken from the following figure:

International average prices by product group
in €

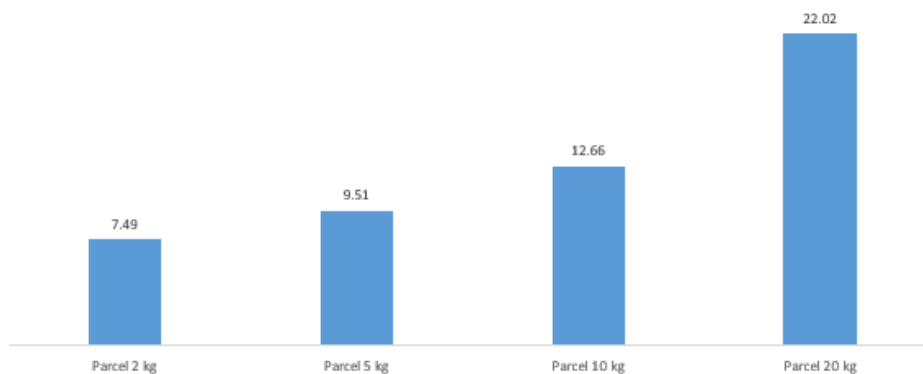


Figure 26: International average prices by parcel groups

DHL's prices (*2 kg Paket*: €6.04; *5 kg Paket*: €7.50; *10 kg Paket*: €10.23; *20 kg Paket*: €18.52) are all below the European average.

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Annex

Annex 1: Domestic parcel products 2025

Domestic parcel products 2025

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	2025 Gross prices		2025 Gross prices		incl. VAT
			Length x width x height	Longest + shortest side					Doorstep delivery	Delivery to a retail outlet or parcel shop	Doorstep delivery	Delivery to a retail outlet or parcel shop	
DHL	Päckchen S	up to 2 kg	35 x 25 x 10 cm	–	–	1-2 working days	–	–	€4.19	€4.19	€4.19	€4.19	–
	Päckchen M	up to 2 kg	60 x 30 x 15 cm	–	–	1-2 working days	–	–	€5.19	€5.19	€5.19	€5.19	–
	Paket 2 kg	up to 2 kg	60 x 30 x 15 cm	–	–	1-2 working days	yes	€500.00	–	–	€6.19	€6.19	–
	Paket 5 kg	up to 5 kg	120 x 60 x 60 cm	–	max. 300 cm	1-2 working days	yes	€500.00	€7.69	€7.69	€7.69	€7.69	–
	Paket 10 kg	up to 10 kg	120 x 60 x 60 cm	–	max. 300 cm	1-2 working days	yes	€500.00	€10.49	€10.49	€10.49	€10.49	–
	Paket 20 kg	up to 20 kg	120 x 60 x 60 cm	–	max. 300 cm	1-2 working days	yes	€500.00	€18.99	€18.99	€18.99	€18.99	–
	Paket 31.5 kg	up to 31.5 kg	120 x 60 x 60 cm	–	–	1-2 working days	yes	€500.00	€23.99	€23.99	€23.99	€23.99	yes
DPD	XS	max. 20 kg	–	up to 35 cm	max. 250 cm	1-2 days	yes	up to €520	–	–	€4.59	€3.49	yes
	S	max. 20 kg	–	up to 50 cm	max. 250 cm	1-2 days	yes	up to €520	–	–	€5.19	€3.99	yes
	M	max. 20 kg	–	up to 70 cm	max. 250 cm	1-2 days	yes	up to €520	–	–	€6.90	€5.69	yes
	L	max. 20 kg	–	up to 90 cm	max. 250 cm	1-2 days	yes	up to €520	–	–	€10.90	€10.69	yes
	XL	max. 20 kg	–	–	max. 300 cm	1-2 days	yes	up to €520	–	–	€18.40	–	yes
GLS*	XS	max. 40 kg	200 x 80 x 60 cm	max. 35 cm	–	1 day (Mon-Fri)	yes	up to €750	€5.00	€5.00	€4.59	€3.29	yes
	S	max. 40 kg	200 x 80 x 60 cm	max. 50 cm	–	1 day (Mon-Fri)	yes	up to €750	€6.50	€6.50	€5.19	€3.89	yes
	M	max. 40 kg	200 x 80 x 60 cm	max. 70 cm	–	1 day (Mon-Fri)	yes	up to €750	€7.70	€7.70	€6.89	€5.59	yes
	L	max. 40 kg	200 x 80 x 60 cm	max. 90 cm	–	1 day (Mon-Fri)	yes	up to €750	€12.00	€12.00	€10.89	€10.00	yes
	XL	max. 40 kg	200 x 80 x 60 cm	–	max. 300 cm	1 day (Mon-Fri)	yes	up to €750	€22.00	€22.00	€22.00	€22.00	yes
Hermes	Small packet	max. 25 kg	–	up to 37 cm	–	approx. 1-2 working days	yes	€50.00	€4.95	–	€4.89	€3.70	yes
	S Parcel	max. 25 kg	–	up to 50 cm	–	approx. 1-2 working days	yes	€500.00	€6.45	–	€5.49	€4.50	yes
	M Parcel	max. 25 kg	–	max. 80 cm	–	approx. 1-2 working days	yes	€500.00	€7.95	–	€6.99	€5.90	yes
	L Parcel	max. 25 kg	–	max. 120 cm	–	approx. 1-2 working days	yes	€500.00	€11.95	–	€10.99	€9.90	yes

*GLS: send@ParcelShop for online franking

Annex 2: Trend in parcel volumes of European universal service providers between 2014 and 2024

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
österreichische Post (AT)	56	80	81	97	108	127	166	184	433	476	507
bpost (BE)	28	32		48	59	51	112	183	169	180	190
Die Post (CH)	112	115	122	129	138	148	191	202	194	185	180
DHL (DE)	1.033	1.123	1.227	1.376	1.479	1.567	1.614	1.818	1.668	1.731	1.812
PostNord (DK, SE)	120	130	142	154	171	179	219	226	226	kA	kA
Posti (FI)	32	33	34	71	79	85	107	119	68	65	67
magyar Posta (HU)	13	15	17	21	22	kA	kA	kA	kA	kA	kA
poste italiane (IT)	76	86	97	113	127	52	74	80	71	19	24
Lietuvos pastas (LT)	18	17	17	19	20	kA	kA	kA	kA	kA	kA
Post Luxembourg (LU)	2	2	2	3	3	kA	kA	kA	kA	kA	kA
postNL (NL)	142	156	177	207	251	283	337	384	344	344	368
Posten Norge (NO)	45	48	51	50	48	60	78	90	96	100	103
Poczta polska (PL)	28	27	25	26	23	kA	kA	kA	kA	kA	kA
ctt (PT)	14	14	15	18	20	kA	kA	kA	kA	kA	kA

Annex 3: Products – international parcel price comparison 2025

Service provider	Product	Weight	Maximum dimensions		Girth Length + 2x width + 2x height	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side							
DHL	Päckchen S	up to 2 kg	35 x 25 x 10 cm			1-2 working days			€4.19	0.025	€4.09
	Päckchen M	up to 2 kg	60 x 30 x 15 cm			1-2 working days			€5.19	0.025	€5.06
	2 kg Paket	up to 2 kg	60 x 30 x 15 cm			1-2 working days	yes	€500.00	€6.19	0.025	€6.04
	5 kg Paket	up to 5 kg	120 x 60 x 60 cm		max. 300 cm	1-2 working days	yes	€500.00	€7.69	0.025	€7.50
	10 kg Paket	up to 10 kg	120 x 60 x 60 cm		max. 300 cm	1-2 working days	yes	€500.00	€10.49	0.025	€10.23
	20 kg Paket	up to 31.5 kg	120 x 60 x 60 cm			1-2 working days	yes	€500.00	€18.99	0.025	€18.52
Austrian Post (AT)	Parcel up to 1 kg	up to 1 kg	100 x 60 x 60 cm			1-2 working days	yes	€510.00	€6.11	0.029	€5.93
	Parcel up to 2 kg	up to 2 kg	100 x 60 x 60 cm			1-2 working days	yes	€510.00	€7.39	0.029	€7.18
	Parcel up to 4 kg	up to 4 kg	100 x 60 x 60 cm			1-2 working days	yes	€510.00	€8.66	0.029	€8.41
	Parcel up to 10 kg	up to 10 kg	100 x 60 x 60 cm			1-2 working days	yes	€510.00	€12.48	0.029	€12.12
	Parcel up to 31.5 kg	up to 31.5 kg	100 x 60 x 60 cm			1-2 working days	yes	€510.00	€20.08	0.029	€19.50
bpost (BE)	bpack	up to 2 kg			300 cm	1 working day	yes	no data	€8.35	0.023	€8.16
	bpack	up to 5 kg			300 cm	1 working day	yes	no data	€11.15	0.023	€10.89
	bpack	up to 10 kg			300 cm	1 working day	yes	up to €500	€11.15	0.023	€10.89
Bulgarian Posts (BG)	Zone 2	up to 1 kg	60 x 60 x 60 cm						€1.79	0.026	€1.74
	Zone 2	up to 3 kg	60 x 60 x 60 cm						€2.10	0.026	€2.05
	Zone 2	up to 5 kg	60 x 60 x 60 cm						€2.48	0.026	€2.42
	Zone 2	up to 7 kg	60 x 60 x 60 cm						€3.07	0.026	€2.99
	Zone 2	up to 10 kg	60 x 60 x 60 cm						€3.58	0.026	€3.49
	Zone 2	up to 15 kg	60 x 60 x 60 cm						€3.99	0.026	€3.89
	Zone 2	up to 20 kg	60 x 60 x 60 cm						€5.11	0.026	€4.98
Swiss Post (CH)	PostPac Economy	up to 2 kg	100 x 60 x 60 cm			2 working days	yes	CHF 500	€9.18	0.011	€9.08
	PostPac Economy	up to 10 kg	100 x 60 x 60 cm			2 working days	yes	CHF 500	€12.42	0.011	€12.28
	PostPac Economy	up to 30 kg	100 x 60 x 60 cm			2 working days	yes	CHF 500	€22.15	0.011	€21.91
	PostPac Priority	up to 2 kg	100 x 60 x 60 cm			1 working day	yes	CHF 500	€11.34	0.011	€11.22
	PostPac Priority	up to 10 kg	100 x 60 x 60 cm			1 working day	yes	CHF 500	€14.58	0.011	€14.42
	PostPac Priority	up to 30 kg	100 x 60 x 60 cm			1 working day	yes	CHF 500	€24.31	0.011	€24.04

Service provider	Product	Weight	Maximum dimensions		Girth Length + 2x width + 2x height	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side							
Cyprus Post (CYP)	Domestic parcel	0.5 kg			300 cm		yes	€200.00	€4.00	0.023	€3.91
	Domestic parcel	1 kg			300 cm		yes	€200.00	€4.20	0.023	€4.10
	Domestic parcel	2 kg			300 cm		yes	€200.00	€4.50	0.023	€4.40
	Domestic parcel	3 kg			300 cm		yes	€200.00	€4.80	0.023	€4.69
	Domestic parcel	4 kg			300 cm		yes	€200.00	€5.10	0.023	€4.98
	Domestic parcel	5 kg			300 cm		yes	€200.00	€5.40	0.023	€5.28
	Domestic parcel	6 kg			300 cm		yes	€200.00	€6.05	0.023	€5.91
	Domestic parcel	7 kg			300 cm		yes	€200.00	€6.70	0.023	€6.55
	Domestic parcel	8 kg			300 cm		yes	€200.00	€7.35	0.023	€7.18
	Domestic parcel	9 kg			300 cm		yes	€200.00	€8.00	0.023	€7.82
	Domestic parcel	10 kg			300 cm		yes	€200.00	€8.65	0.023	€8.45
	Domestic parcel	11 kg			300 cm		yes	€200.00	€9.30	0.023	€9.09
	Domestic parcel	12 kg			300 cm		yes	€200.00	€9.95	0.023	€9.72
	Domestic parcel	13 kg			300 cm		yes	€200.00	€10.60	0.023	€10.36
	Domestic parcel	14 kg			300 cm		yes	€200.00	€11.25	0.023	€10.99
	Domestic parcel	15 kg			300 cm		yes	€200.00	€11.90	0.023	€11.63
	Domestic parcel	16 kg			300 cm		yes	€200.00	€12.55	0.023	€12.26
	Domestic parcel	17 kg			300 cm		yes	€200.00	€13.20	0.023	€12.90
	Domestic parcel	18 kg			300 cm		yes	€200.00	€13.85	0.023	€13.53
	Domestic parcel	19 kg			300 cm		yes	€200.00	€14.50	0.023	€14.17
	Domestic parcel	20 kg			300 cm		yes	€200.00	€15.15	0.023	€14.80
	Domestic parcel	21 kg			300 cm		yes	€200.00	€15.80	0.023	€15.44
	Domestic parcel	22 kg			300 cm		yes	€200.00	€16.45	0.023	€16.07
	Domestic parcel	23 kg			300 cm		yes	€200.00	€17.10	0.023	€16.71
	Domestic parcel	24 kg			300 cm		yes	€200.00	€17.75	0.023	€17.34
	Domestic parcel	25 kg			300 cm		yes	€200.00	€18.40	0.023	€17.98
	Domestic parcel	26 kg			300 cm		yes	€200.00	€19.05	0.023	€18.61
	Domestic parcel	27 kg			300 cm		yes	€200.00	€19.70	0.023	€19.25
	Domestic parcel	28 kg			300 cm		yes	€200.00	€20.35	0.023	€19.88
	Domestic parcel	29 kg			300 cm		yes	€200.00	€21.00	0.023	€20.52
	Domestic parcel	30 kg			300 cm		yes	€200.00	€21.65	0.023	€21.15

Service provider	Product	Weight	Maximum dimensions		Girth Length + 2x width + 2x height	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side							
Česká pošta (CZ)	S	up to 50 kg	35 cm (longest side)	max. 300 cm		1 working day	yes		€5.31	0.027	€5.17
	M	up to 50 kg	50 cm (longest side)	max. 300 cm		1 working day	yes		€6.54	0.027	€6.36
	L	up to 50 kg	100 cm (longest side)	max. 300 cm		1 working day	yes		€8.60	0.027	€8.37
	XL	up to 50 kg	240 cm (longest side)	max. 300 cm		1 working day	yes		€14.77	0.027	€14.37
PostNord (DK)	Postal parcel with home delivery	up to 1 kg				1 working day	yes	DKK 4,800	€8.03	0.013	€7.93
	Postal parcel with home delivery	up to 2 kg				1 working day	yes	DKK 4,800	€9.37	0.013	€9.25
	Postal parcel with home delivery	up to 5 kg				1 working day	yes	DKK 4,800	€12.72	0.013	€12.55
	Postal parcel with home delivery	up to 10 kg				1 working day	yes	DKK 4,800	€16.74	0.013	€16.52
	Postal parcel with home delivery	up to 15 kg				1 working day	yes	DKK 4,800	€22.09	0.013	€21.80
	Postal parcel with home delivery	up to 20 kg				1 working day	yes	DKK 4,800	€26.78	0.013	€26.43
	Postal parcel with home delivery	up to 35 kg				1 working day	yes	DKK 4,800	€28.12	0.013	€27.75

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side							
Omniva (EE)	Domestic standard parcel	up to 1 kg					yes		€8.35	0.045	€7.97
	Domestic standard parcel	up to 2 kg					yes		€8.75	0.045	€8.36
	Domestic standard parcel	up to 3 kg					yes		€9.15	0.045	€8.74
	Domestic standard parcel	up to 4 kg					yes		€9.55	0.045	€9.12
	Domestic standard parcel	up to 5 kg					yes		€9.95	0.045	€9.50
	Domestic standard parcel	up to 6 kg					yes		€10.35	0.045	€9.88
	Domestic standard parcel	up to 7 kg					yes		€10.75	0.045	€10.27
	Domestic standard parcel	up to 8 kg					yes		€11.15	0.045	€10.65
	Domestic standard parcel	up to 9 kg					yes		€11.75	0.045	€11.22
	Domestic standard parcel	up to 10 kg					yes		€11.95	0.045	€11.41
	Domestic standard parcel	up to 11 kg					yes		€12.35	0.045	€11.79
	Domestic standard parcel	up to 12 kg					yes		€12.75	0.045	€12.18
	Domestic standard parcel	up to 13 kg					yes		€13.15	0.045	€12.56
	Domestic standard parcel	up to 14 kg					yes		€13.55	0.045	€12.94
	Domestic standard parcel	up to 15 kg					yes		€13.95	0.045	€13.32
	Domestic standard parcel	up to 16 kg					yes		€14.35	0.045	€13.70
	Domestic standard parcel	up to 17 kg					yes		€14.75	0.045	€14.09
	Domestic standard parcel	up to 18 kg					yes		€15.15	0.045	€14.47
	Domestic standard parcel	up to 19 kg					yes		€15.55	0.045	€14.85
	Domestic standard parcel	up to 20 kg					yes		€15.95	0.045	€15.23

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side	Length + 2x width + 2x height						
Correos (ES)	Paq Standard	up to 1 kg	max. 210 cm			2-3 working days	yes		€14.88	0.029	€14.45
	Paq Standard	up to 5 kg	max. 210 cm			2-3 working days	yes		€18.37	0.029	€17.84
	Paq Standard	up to 10 kg	max. 210 cm			2-3 working days	yes		€24.03	0.029	€23.33
	Paq Standard	up to 15 kg	max. 210 cm			2-3 working days	yes		€28.60	0.029	€27.77
	Paq Standard	up to 20 kg	max. 210 cm			2-3 working days	yes		€34.85	0.029	€33.84
	Paq Standard	up to 25 kg	max. 210 cm			2-3 working days	yes		€41.26	0.029	€40.06
	Paq Standard	up to 30 kg	max. 210 cm			2-3 working days	yes		€47.49	0.029	€46.11
Posti (FI)	XXS	up to 2 kg	25 x 35.3 x 3 cm			2-3 working days		€20/kg	€6.90	0.01	€6.83
	S	up to 25 kg	11 x 36 x 60 cm			1-3 working days		€20/kg	€8.90	0.01	€8.81
	M	up to 25 kg	19 x 36 x 60 cm			1-3 working days		€20/kg	€10.90	0.01	€10.79
	L	up to 25 kg	37 x 36 x 60 cm			1-3 working days		€20/kg	€14.90	0.01	€14.75
	XL	up to 25 kg	59 x 36 x 60 cm			1-3 working days		€20/kg	€22.90	0.01	€22.67
La Poste (FR)	Standard	up to 250 g	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€5.25	0.023	€5.13
	Standard	up to 500 g	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€7.35	0.023	€7.18
	Standard	up to 750 g	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€8.65	0.023	€8.45
	Standard	up to 1 kg	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€9.40	0.023	€9.18
	Standard	up to 2 kg	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€10.70	0.023	€10.45
	Standard	up to 5 kg	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€16.60	0.023	€16.22
	Standard	up to 10 kg	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€24.20	0.023	€23.64
	Standard	up to 15 kg	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€30.55	0.023	€29.85
	Standard	up to 30 kg	max. 150 cm			2 working days	yes	up to €200 or €23/kg	€37.85	0.023	€36.98

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side	Length + 2x width + 2x height						
ELTA (GR)	Domestic parcel	1 kg			300 cm	3 working days	yes	€235.00	€3.50	0.03	€3.40
	Domestic parcel	2 kg			300 cm	3 working days	yes	€235.00	€3.90	0.03	€3.78
	Domestic parcel	3 kg			300 cm	3 working days	yes	€235.00	€6.00	0.03	€5.82
	Domestic parcel	4 kg			300 cm	3 working days	yes	€235.00	€7.00	0.03	€6.79
	Domestic parcel	5 kg			300 cm	3 working days	yes	€235.00	€8.00	0.03	€7.76
	Domestic parcel	6 kg			300 cm	3 working days	yes	€235.00	€9.00	0.03	€8.73
	Domestic parcel	7 kg			300 cm	3 working days	yes	€235.00	€10.00	0.03	€9.70
	Domestic parcel	8 kg			300 cm	3 working days	yes	€235.00	€11.00	0.03	€10.67
	Domestic parcel	9 kg			300 cm	3 working days	yes	€235.00	€12.00	0.03	€11.64
	Domestic parcel	10 kg			300 cm	3 working days	yes	€235.00	€13.00	0.03	€12.61
	Domestic parcel	11 kg			300 cm	3 working days	yes	€235.00	€14.00	0.03	€13.58
	Domestic parcel	12 kg			300 cm	3 working days	yes	€235.00	€15.00	0.03	€14.55
	Domestic parcel	13 kg			300 cm	3 working days	yes	€235.00	€16.00	0.03	€15.52
	Domestic parcel	14 kg			300 cm	3 working days	yes	€235.00	€17.00	0.03	€16.49
	Domestic parcel	15 kg			300 cm	3 working days	yes	€235.00	€18.00	0.03	€17.46
	Domestic parcel	16 kg			300 cm	3 working days	yes	€235.00	€19.00	0.03	€18.43
	Domestic parcel	17 kg			300 cm	3 working days	yes	€235.00	€20.00	0.03	€19.40
	Domestic parcel	18 kg			300 cm	3 working days	yes	€235.00	€21.00	0.03	€20.37
	Domestic parcel	19 kg			300 cm	3 working days	yes	€235.00	€22.00	0.03	€21.34
	Domestic parcel	20 kg			300 cm	3 working days	yes	€235.00	€23.00	0.03	€22.31
Hrvatska posta (HR)	delivered at address	up to 2 kg	max. 150 cm			3 working days		HRK 100	€5.96	0.04	€5.72
	delivered at address	up to 5 kg	max. 150 cm			3 working days		HRK 100	€6.40	0.04	€6.14
	delivered at address	up to 10 kg	max. 150 cm			3 working days		HRK 100	€6.84	0.04	€6.57
Magyar Posta (HU)	MPL postal parcel basic	up to 2 kg	max. 300 cm						€6.68	0.037	€6.43
	MPL postal parcel basic	up to 5 kg	max. 300 cm						€7.57	0.037	€7.29

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side	Length + 2x width + 2x height						
An Post (IE)	Standard Post	up to 2 kg			300 cm	1 working day	yes		€9.00	0.013	€8.88
	Standard Post	up to 5 kg			300 cm	1 working day	yes		€11.00	0.013	€10.86
	Standard Post	up to 15 kg			300 cm	1 working day	yes		€13.00	0.013	€12.83
	Standard Post	up to 20 kg				1 working day	yes		€16.00	0.013	€15.79
Poste Italiane (IT)											
	Standard	up to 3 kg	max. 100 cm			4 working days	yes		€10.30	0.011	€10.19
	Standard	up to 5 kg	max. 100 cm			4 working days	yes		€12.20	0.011	€12.07
	Standard	up to 10 kg	max. 100 cm			4 working days	yes		€14.30	0.011	€14.14
	Standard	up to 20 kg	max. 150 cm			4 working days	yes		€18.30	0.011	€18.10
Postur Island (IS)											
	Home delivery parcel	up to 2 kg				1 working day	yes	ISK 22,500	€11.77	0.045	€11.24
	Home delivery parcel	up to 5 kg				1 working day	yes	ISK 22,500	€12.49	0.045	€11.93
	Home delivery parcel	up to 10 kg					yes	ISK 22,500	€14.64	0.045	€13.98
	Home delivery parcel Zone 3	up to 15 kg					yes	ISK 22,500	€28.28	0.045	€27.01
	Home delivery parcel Zone 3	up to 20 kg					yes	ISK 22,500	€33.02	0.045	€31.53
	Home delivery parcel Zone 3	up to 30 kg					yes	ISK 22,500	€38.05	0.045	€36.34
	Home delivery parcel Zone 3	up to 40 kg					yes	ISK 22,500	€41.96	0.045	€40.07
	Home delivery parcel Zone 3	up to 50 kg					yes	ISK 22,500	€45.31	0.045	€43.27
	Home delivery parcel Zone 3	up to 75 kg					yes	ISK 22,500	€55.87	0.045	€53.36
	Home delivery parcel Zone 3	up to 100 kg					yes	ISK 22,500	€67.37	0.045	€64.34
	Home delivery parcel Zone 3	up to 150 kg					yes	ISK 22,500	€96.69	0.045	€92.34

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side	Length + 2x width + 2x height						
	Home delivery parcel Zone 3	up to 200 kg					yes	ISK 22,500	€120.88	0.045	€115.44
	Home delivery parcel Zone 3	up to 250 kg					yes	ISK 22,500	€145.05	0.045	€138.52
	Home delivery parcel Zone 3	up to 300 kg					yes	ISK 22,500	€157.13	0.045	€150.06
Lietuvos pastas (LT)											
	Standard	up to 0.05 kg	max. 30.5 x 38.1 x 2 cm						€2.00	0.009	€1.98
	Standard	up to 0.5 kg	max. 30.5 x 38.1 x 2 cm						€2.55	0.009	€2.53
	Standard	up to 2 kg	max. (A+B+C) 60 to 90 cm						€4.40	0.009	€4.36
	Standard	up to 5 kg	max. 105 - 200 cm						€13.35	0.009	€13.23
	Standard	up to 10 kg	max. 105 - 200 cm						€23.60	0.009	€23.39
	Standard	up to 20 kg	max. 105 - 200 cm						€53.35	0.009	€52.87
POST Luxembourg (LU)											
	Small parcel up to 2 kg	up to 2 kg	max. 35.3 x 30 x 25 cm				yes	yes	€6.00	0.023	€5.86
	Parcel up to 2 kg	up to 2 kg	max. 150 x 2x height x 2x width				yes	yes	€7.00	0.023	€6.84
	Parcel up to 10 kg	up to 10 kg	max. 150 x 2x height x 2x width				yes	yes	€9.00	0.023	€8.79
Latvijas Pasts (LV)	Parcel up to 30 kg	up to 30 kg	max. 150 x 2x height x 2x width				yes	yes	€22.00	0.023	€21.49
		up to 1 kg							€6.82	0.013	€6.73
		up to 2 kg							€7.87	0.013	€7.77
		up to 5 kg							€11.02	0.013	€10.88
		up to 10 kg							€16.27	0.013	€16.06
		up to 20 kg							€26.77	0.013	€26.42
MaltaPost (MT)											
		up to 20 kg				1 working day			€9.00	0.024	€8.78
PostNL (NL)											
	Standard	up to 10 kg	100 x 50 x 50 cm			1 working day	yes		€8.25	0.032	€7.99
	Standard	up to 23 kg	176 x 78 x 58 cm			1 working day	yes		€15.50	0.032	€15.00

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side	Length + 2x width + 2x height						
Posten Norge (NO)	Prices at Posten	up to 5 kg	max. 120 cm		360 cm	1-3 working days		kr 10,000	€6.99	0.028	€6.79
	Prices at Posten	up to 10 kg	max. 120 cm		360 cm	1-3 working days		kr 10,000	€15.09	0.028	€14.67
	Prices at Posten	up to 25 kg	max. 120 cm		360 cm	1-3 working days		kr 10,000	€24.98	0.028	€24.28
	Prices at Posten	up to 35 kg	max. 120 cm		360 cm	1-3 working days		kr 10,000	€32.14	0.028	€31.24
Poczta Polska (PL)	Ekonomiczna Gabaryt A	up to 1 kg	60 x 50 x 30 cm			3 working days			€4.00	0.037	€3.85
	Ekonomiczna Gabaryt A	up to 2 kg	60 x 50 x 30 cm			3 working days			€4.48	0.037	€4.31
	Ekonomiczna Gabaryt A	up to 5 kg	60 x 50 x 30 cm			3 working days			€5.18	0.037	€4.99
	Ekonomiczna Gabaryt A	up to 10 kg	60 x 50 x 30 cm			3 working days			€6.60	0.037	€6.36
CTT (PT)	Correio Normal	up to 2 kg	max. 150 cm			3 working days	yes		€5.17	0.027	€5.03
Postei Romane (RO)		up to 10 kg							€4.13	0.058	€3.89
		up to 20 kg							€7.19	0.058	€6.77
PostNord (SE)	Parcel	up to 3 kg	max. 150 cm		300 cm				€14.05	0.02	€13.77
	Parcel	up to 5 kg	max. 150 cm		300 cm				€16.77	0.02	€16.43
	Parcel	up to 10 kg	max. 150 cm		300 cm				€21.76	0.02	€21.32
	Parcel	up to 15 kg	max. 150 cm		300 cm				€25.84	0.02	€25.32
	Parcel	up to 20 kg	max. 150 cm		300 cm				€30.37	0.02	€29.76
Posta Slovenije (SL)	Parcel	up to 2 kg	150 x 150 x 150 cm						€5.88	0.02	€5.76
	Parcel	up to 5 kg	150 x 150 x 150 cm						€6.73	0.02	€6.60
	Parcel	up to 10 kg	150 x 150 x 150 cm						€7.62	0.02	€7.47
	Parcel	up to 15 kg	150 x 150 x 150 cm						€12.97	0.02	€12.71
	Parcel	up to 20 kg	150 x 150 x 150 cm						€14.79	0.02	€14.49
	Parcel	up to 25 kg	150 x 150 x 150 cm						€17.46	0.02	€17.11
	Parcel	up to 30 kg	150 x 150 x 150 cm						€20.58	0.02	€20.17

Service provider	Product	Weight	Maximum dimensions		Girth	Delivery speed	Tracking and tracing	Liability	Nominal price	Inflation rate	Real price
			Length x width x height	Longest + shortest side	Length + 2x width + 2x height						
Slovenska posta (SK)	Parcel to address	up to 5 kg				1 working day	yes		€4.70	0.032	€4.55
	Parcel to address	up to 10 kg				2 working days	yes		€5.10	0.032	€4.94
	Express courier to address	up to 15 kg				2 working days	yes		€9.80	0.032	€9.49
	Express courier to address	up to 20 kg				1 working day	yes		€11.50	0.032	€11.13
	Express courier to address	up to 25 kg				1 working day	yes		€12.90	0.032	€12.49
	Express courier to address	up to 30 kg				1 working day	yes		€15.00	0.032	€14.52
	Express courier to address	up to 40 kg				1 working day	yes		€24.00	0.032	€23.23
	Express courier to address	up to 50 kg				1 working day	yes		€31.00	0.032	€30.01

Publisher's details

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