

## **Application procedure for directory enquiry numbers**

### **1. Legal basis**

The numbering plan for directory enquiry numbers has been determined separately as an administrative order (see Administrative Order No 50/2022, Official Gazette 8/2020 of 6 May 2020, in the version amended by Administrative Order No 65/2022, Official Gazette 15/2022 of 10 August 2022) and provides the basis for their allocation and use.

The Bundesnetzagentur assigns numbers to telecommunications network operators, telecommunications service providers and end-users in accordance with section 108(1) sentence 3 of the Telecommunications Act (TKG) of 23 June 2021 (Federal Law Gazette I page 1858), as last amended by Article 9 of the Act of 20 July 2022 (Federal Law Gazette I page 1166), in conjunction with section 4 of the Telecommunications Numbering Ordinance (TNV) of 5 February 2008 (Federal Law Gazette I page 141), which was last amended by Article 121 of the Act of 10 August 2021 (Federal Law Gazette I page 3436). According to section 5(1) TNV, the Bundesnetzagentur can specify the format of the application for number use.

### **2. Applications**

Applications for number assignment must be made using the form provided by the Bundesnetzagentur (see annex).

Applications should be sent to the following address:

Bundesnetzagentur  
Nummernverwaltung  
Postfach 8001  
55003 Mainz  
Germany

or

Bundesnetzagentur  
Nummernverwaltung  
Canisiusstraße 21  
55122 Mainz  
Germany

Applicants must submit an implementation plan demonstrating their intended use. The plan for each directory enquiry number must include detailed business and technical plans, a financial and investment plan and relevant proof of financing such as confirmation from a bank. The plan must also include a detailed description of the service, including the specific process of providing the information, its planned introduction in the market and its technical implementation. The plan must set out how the subscriber data will be obtained and how the directory enquiry number will be activated so that it can be dialled nationwide without an area code. Details of the company's shareholdings are also required.

Applicants applying for more than one directory enquiry number must submit a separate plan for each number showing that there is a clear distinction between the processes for providing information. Examples are a separate directory enquiry service in a particular foreign language or a computer-assisted directory enquiry service.

### **3. Processing of applications**

Hand-delivered applications will be stamped with the date of receipt on working days (from Monday to Thursday between 7.30am and 4.15pm and Friday between 7.30am and 3pm).

Applications will be processed in the order in which the complete applications are received, as shown by the Bundesnetzagentur's date stamp. All applications received in the course of one day will be considered as having been received at the same time. Applications placed in the Bundesnetzagentur's letterbox will be considered as having been received the next working day.

If two or more applicants apply for the same number at the same time, the decision about who is to be assigned the number will be taken by drawing lots. Unsuccessful applicants will be assigned another directory enquiry number in accordance with the wishes stated in their application.

An applicant/undertaking can be assigned a maximum of five directory enquiry numbers and a group of undertakings can be assigned a maximum of seven directory enquiry numbers in total. In accordance with section 3 para 69 TKG, a group of undertakings includes affiliated or merged undertakings within the meaning of the German Competition Act (GWB).

Each application processed is subject to a fee. Incomplete applications will be rejected.

### **4. Entry into force**

This communication replaces Communication No 113/2020 (Official Gazette 8/2020 of 6 May 2020) and is applicable as from 11 August 2022.

### **Annex: Application for assignment of a directory enquiry number**

# Application for assignment of a directory enquiry number

## I. Applicant's details

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Name (company)

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Street (no PO box)

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Postcode, place

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Contact person

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Telephone

Fax

Email (optional)

Authorised recipient in Germany if different from the applicant. This information is required if the applicant is resident in another country:

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Name (company)

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Street (no PO box)

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D  
Postcode, place

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Telephone Fax Email (optional)

## **II. Subject matter of the application**

Please note that a separate form must be completed for each number applied for.

The application is for a

directory enquiry service

number.

- The application is not for a particular number.
- The application is for the number 118\_\_\_\_\_.  
If this number cannot be assigned,
  - any number should be assigned.
  - the number 118\_\_\_\_\_ is applied for.  
If this number cannot be assigned either,
    - any number should be assigned.
    - the number 118\_\_\_\_\_ is applied for.  
If this number cannot be assigned either,
      - any number should be assigned.
      - the number 118\_\_\_\_\_ is applied for.  
If this number cannot be assigned either,
        - any number should be assigned.

## **III. Supporting documents as proof of eligibility**

The following documents showing that the requirements for assignment are met are enclosed:

A.) Implementation plan

B.) Business registration and up-to-date extract from the commercial register, or, if headquarters are not in Germany, equivalent proof in accordance with section 13e(2) of the German Commercial Code (HGB)

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Place, date, signature of applicant/authorised representative